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ONLINE AUTOMOTIVE SERVICE INFORMATION SYSTEM FOR JULY 2015

45211 2011-2015 Various Vehicles - Heated Steering Wheel Module Inoperative After Module Programming

Some 2014-2015 Fusion, 2015 F-150, MKZ, MKC, 2013-2015 Super Duty, Explorer, Taurus, MKS, MKT and 2011-2015 MKX vehicles equipped with a heated steering wheel may exhibit a condition where the heated steering wheel function becomes inoperative and the heated steering wheel module (HSWM) fails an on-demand self-test, but passes the network test. This condition may occur after performing a module programming procedure on some other module. To correct the concern, reprogram the HSWM to the latest calibration using IDS release 96.02 and higher. Calibration files may also be obtained at www.motorcraft.com. Use applicable 12651D labor ops from Section 10 of the SLTS manual and use causal part 14B561 for reflash only.