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ONLINE AUTOMOTIVE SERVICE INFORMATION SYSTEM FOR JULY 2015

45215 SYNC/MyFord And MyLincoln Touch - Navigation Displays Incorrect - Unable To Locate Vehicle - Built On Or Before 9/30/2014

Some 2013-2015 vehicles equipped with SYNC and/or MyFord Touch, MyLincoln Touch and built on or before 9/30/2014 may exhibit a voice prompt indicating SYNC Services Traffic, Directions or Information (TDI) is unable to locate the vehicle. MyFord Touch equipped vehicles with navigation may also exhibit the vehicle location displayed off road from the current vehicle position, the last known vehicle location being displayed instead of current location, a screen message indicating a Navigation Fault. Reprogram the Global Positioning Satellite Module (GPSM) to the latest calibration using IDS release 96.02 or higher. Calibration files may also be obtained at www.motorcraftservice.com Use applicable 12651D labor operations from Section 10 of the SLTS manual and use causal part 10E893.