

Field campaign

Topic	Adaptive cruise control radar sensor cover (SC13/04)
Market area	Worldwide Bentley (1WBE)
Brand	Bentley
Transaction No.	2033245/1
Campaign number	E780
Note	
Type	
US code	

Vehicle data

New Continental GT and GTC - V8T Engine derivative only

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3932*	2012	E		*	*	*
3932*	2013	E		*	*	*
3942*	2012	E		*	*	*
3942*	2013	E		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
SCB	*	ZA	*	*	C	██████████			
SCB	*	3W	*	*	C	██████████			

Documents

Document name
master.xml

Notes

Technical background

The New Continental GT and GTC with the V8T engine can be specified with Adaptive Cruise Control (ACC), all V8T cars specified with ACC have a cover fitted within the centre grille (Figure 1) the cover protects the ACC radar sensor assembly

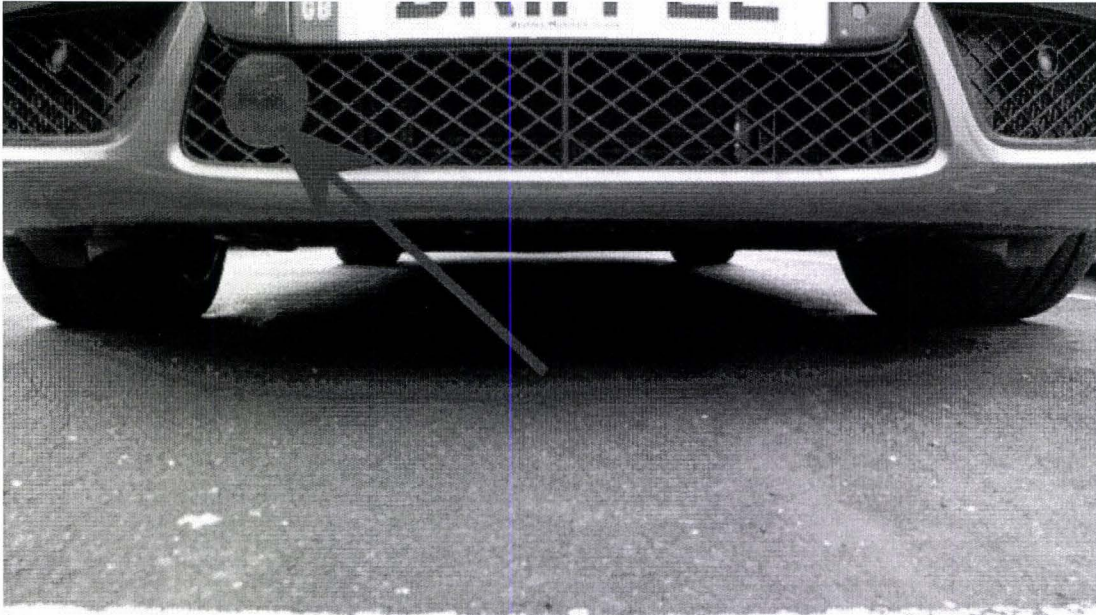


Figure 1

A small number of centre grille ACC covers at the time of production were found to have labels fixed to the inner face of the ACC sensor cover.

This Campaign details the process which must be carried out to check and confirm that no labels are evident on the inner face of the cover.

Remedy

This Campaign must be carried out on all New Continental GT and GTC vehicles within the affected VIN range to ensure there are no labels attached to the ACC radar sensor cover

Customer notification

Customers do not need to be informed directly of this campaign. Please ensure that all affected vehicles are repaired during a service visit. You should also inform your new and used car sales

departments so that the vehicles affected can have this Campaign applied immediately (and not just before sale).

Warranty accounting instructions

Time to carry out procedure 1 (check)

Warranty Type	710 and 790
Labour operation code	66 04 01 99 (for RO open date on or before 2 May 2013) 66 04 01 00 (for RO open date after 2 May 2013)
Damage Service Number	E780
Damage Code	00 66
Criteria ID	01
Time	10 time units

Time to carry out procedures 1 and 2 (check and label removal)

Warranty Type	710 and 790
Labour operation code	66 04 49 99 (for RO open date on or before 2 May 2013) 66 04 49 00 (for RO open date after 2 May 2013)
Damage Service Number	E780
Damage Code	00 66
Criteria ID	01
Time	20 time units

Genuine parts

Not applicable

Parts supply

Not applicable

Parts despatch control

Not applicable

Repair instructions

Technical background

The New Continental GT and GTC with the V8T engine can be specified with Adaptive Cruise Control (ACC), all V8T cars specified with ACC have a cover fitted within the centre grille (Figure 1) the cover protects the ACC radar sensor assembly

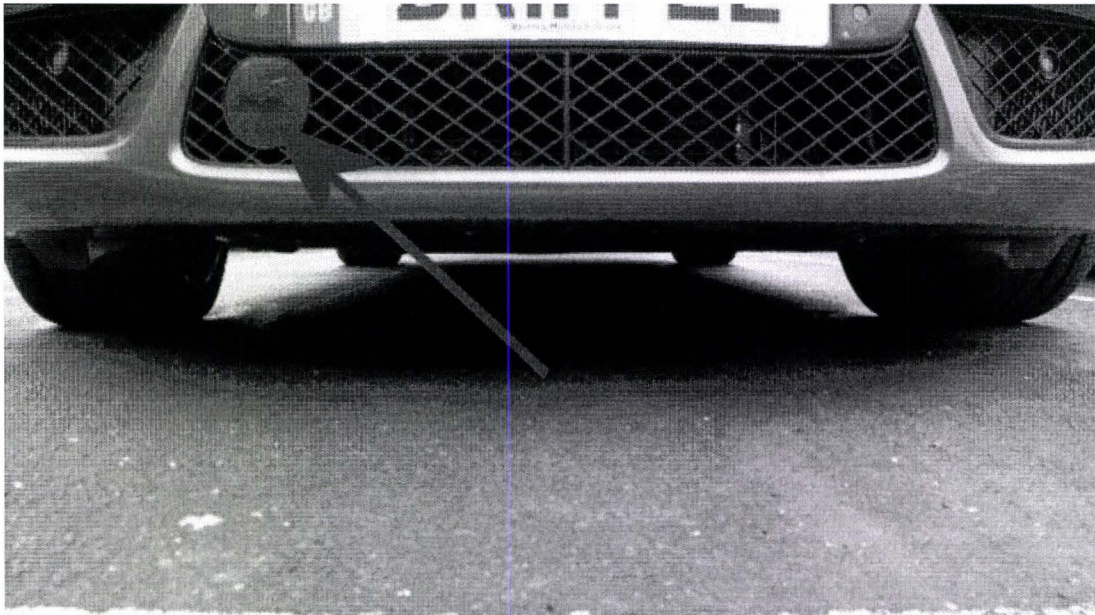


Figure 1

A small number of centre grille ACC covers at the time of production were found to have labels fixed to the inner face of the ACC sensor cover.

This Campaign details the process which must be carried out to check and confirm that no labels are evident on the inner face of the cover.

Check

If the vehicle is not already listed as repaired in the "Repair history" (in Elsa Pro), check the vehicle for the Campaign identification mark, which is a Blue paint mark on the left hand brake master cylinder bolt (Figure 4) should neither be evident please carry out the required work in accordance with the instructions.

Genuine parts

Not applicable

Work

1. Remove the front centre grille, please refer to the following guidelines

- Ensure the area around the bumper grille is clean to avoid damage/scratches during grille removal
- Wear protective gloves
- Apply masking tape to prevent damage to the bumper moulding when removing the grille
- Work from the outside carefully pull the grille forward away from the bumper moulding
- Store the grille safely to avoid damage
- Check to see if the radar sensor cover is as shown in Figure 2, If the cover is not as shown and there are label/s evident go to procedure 2

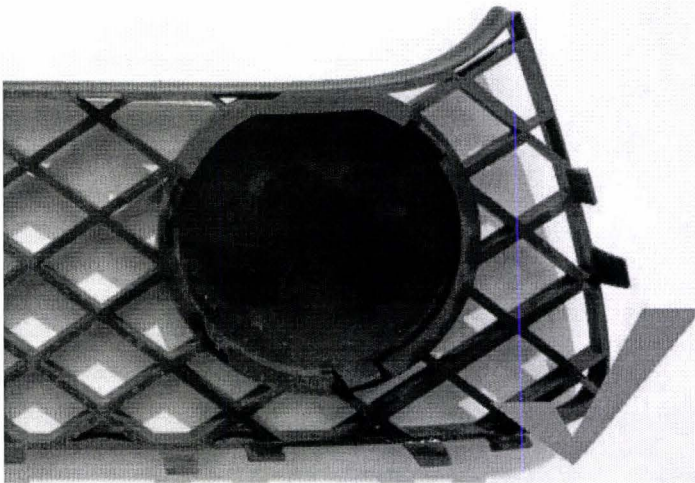
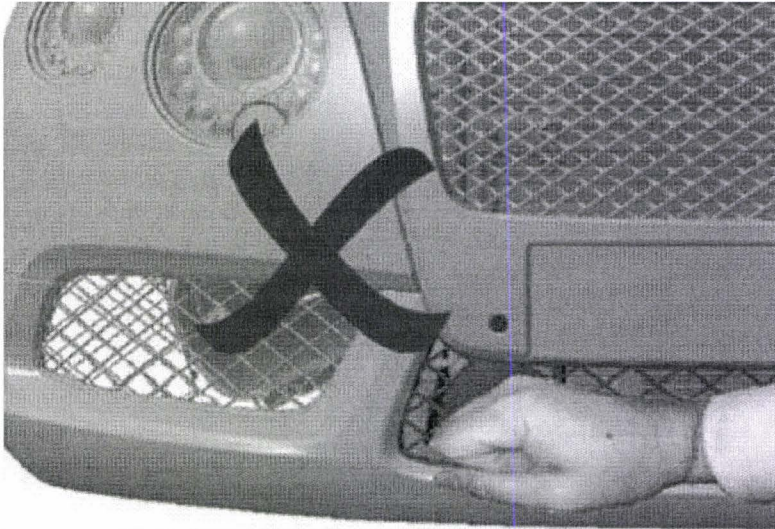


Figure 2

- Refit the centre grille **NOTE:** Installation is the reverse of removal procedure, please take note of the following



Do not hit the grille when refitting as this could cause radar misalignment



Important! Do not hit! This could cause radar misalignment

- Ensure that the grilles are fully clipped in around the outside aperture
 - place a Blue confirmation mark on the left hand brake master cylinder bolt (Figure 4)
2. Should the sensor cover be as shown in Figure 3 peel of the label/s and clean the rear face using methylated spirit or equivalent **VERY IMPORTANT: Do not under any circumstances use acetone based cleaning fluids for cleaning the sensor cover**

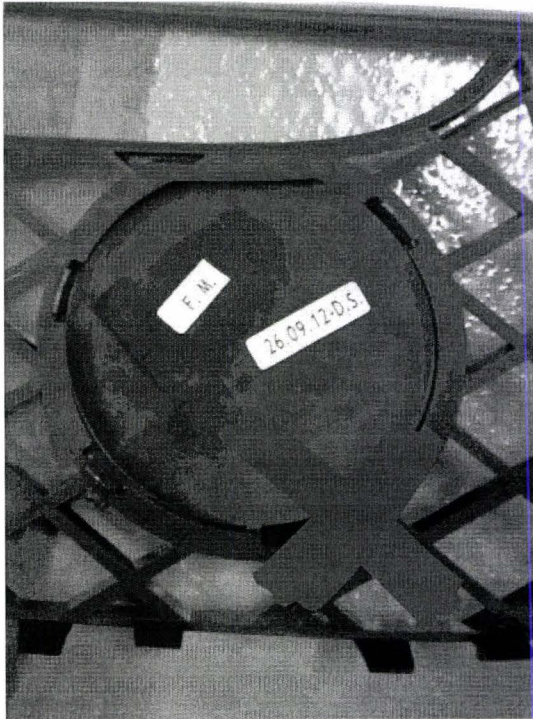
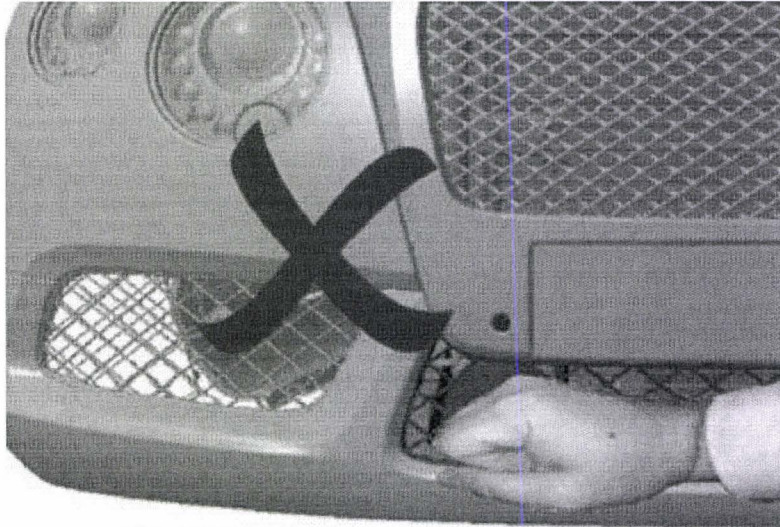


Figure 3

- Refit the centre grille **NOTE:** Installation is the reverse of removal procedure, please take note of the following



Do not hit the grille when refitting as this could cause radar misalignment



Important! Do not hit! This could cause radar misalignment

- Ensure that the grilles are fully clipped in around the outside aperture
- Place a Blue confirmation mark on the left hand brake master cylinder bolt (Figure 4)

Identification

Blue confirmation mark on the left hand brake master cylinder bolt (Figure 4)

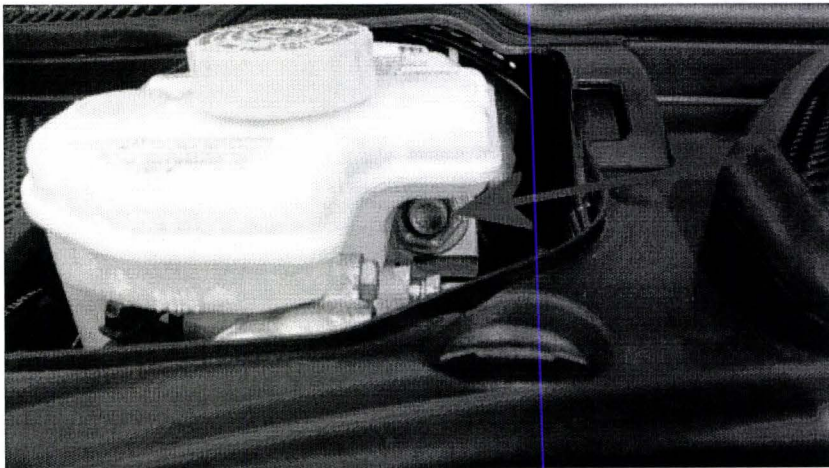


Figure 4