

Connection offline

Vehicle-specific service

Topic	Care point when removing and refitting floor over mats
Market area	Worldwide Bentley (1WBE)
Brand	Bentley
Transaction No.	2033886/1
Level	EH
Status	Approval
Release date	

Vehicle data

Continental range

Sales types

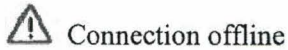
Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
39**	2012	E		*	*	*
39**	2013	E		*	*	*
39**	2014	E		*	*	*
39**	2015	E		*	*	*
39**	2016	E		*	*	*
39**	2017	E		*	*	*
39**	2018	E		*	*	*
3W**	2012	E		*	*	*
3W**	2013	E		*	*	*
3W**	2014	E		*	*	*
3W**	2015	E		*	*	*
3W**	2016	E		*	*	*
3W**	2017	E		*	*	*
3W**	2018	E		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
SCB	***	**	*	*	*	000001	999999		

Documents

Document name
master.xml
master.doc



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Care point when removing and refitting floor over mats

Customer statement / workshop findings

How do I remove and refit the floor over mats fitted to the 12 MY onwards Continental range? Just pulling on the mat will not release the fastener or mat

Technical background

A new method of retention has been employed for securing the customer removable floor over mats

Production change

Continental range of cars built from 12MY use this method for retaining the floor over mats

Measure

WARNING: DO NOT ATTEMPT TO LIFT THE FLOOR OVER MATS CLEAR OF THE MAIN CARPET WITHOUT RELEASING THE FOLLOWING FASTENERS

Industrial bezel fixings retain the floor over mats. This type of fastener incorporates a mechanical clutch lock which has to be released before this fastener can be lifted clear of its fixed peg.

To **release** the bezel fixing and subsequently remove the over mat lift the fixing release button (B) whilst maintaining the carpet position with a downward pressure (A) maintain the open relationship between carpet (A) and release button (B) whilst lifting the carpet off the peg

Initial fit or refit position the mat over the fixed pegs, pull up on the top of each fastener and push the floor mat down the fastener will lock onto its mating peg.

Note: do not press on the top of the fixing release button (B) when refitting as this will stop the clutch opening and inhibit engagement

