

//ALL 05/07/2013 to 06/07/2013
TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: 05/07/13
SUBJECT: Service Campaign TP1 - 2013 Santa Fe Headliner Dual
Lock Anchor Inspection and Replacement (TSB# 13-01-023) -Dealer
Stock-

Hyundai Motor America is conducting a Service Campaign to inspect and (if necessary) repair the headliner dual lock anchors on certain 2013 Model Year Santa Fe dealer stock vehicles. Campaign TP1 provides a procedure to inspect and (if necessary) repair the headliner dual lock anchors.

In order to identify only those vehicles affected by Service Campaign TP1, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TP1.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - DEALER STOCK.

TSB #13-01-023 is available on Hyundai's Website as of May 07, 2013. It contains instructions on performing the service and submitting the campaign claim.

A shipment of Dual Lock Anchors and 3M Primer began shipping on May 3rd to affected dealers in their weekly parts shipment.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA