

# Service Campaign Bulletin

Campaign No. 2012100003, November 2012

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 197, Model Year 2011**  
**Install Brake Line Spacers**

This Service Campaign has been initiated because Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has determined that the spacing between two rear brake lines may not meet current specifications in the subject vehicles and may lead to noise complaints. Dealers will install spacers on the brake lines at the next workshop visit.

Prior to performing this Service Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Service Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall and Service Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 471 vehicles are affected.

Order No. P-SC-2012100003

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

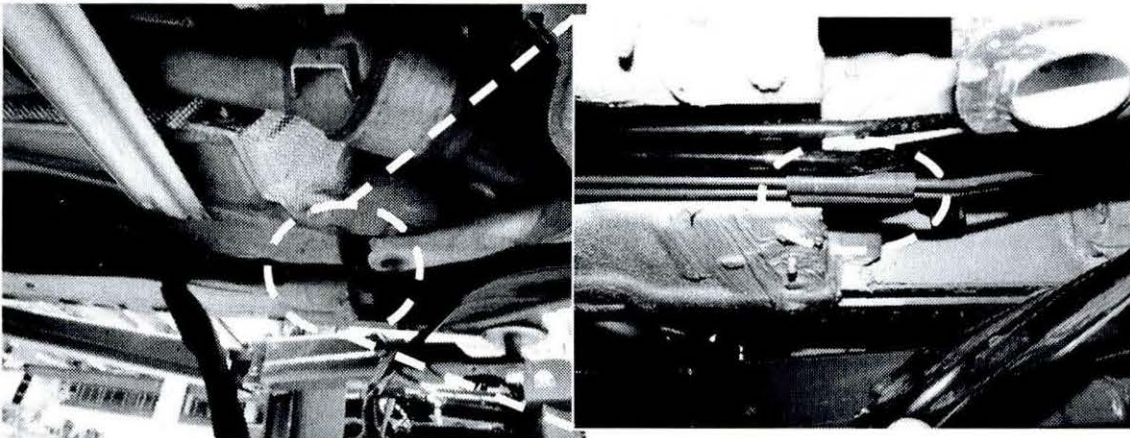
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**Procedure**

1. Remove two nuts (circled, Figure 1) then detach stone chipping guard at left front underfloor.

**Figure 1**

2. Cut off protective hose (2x10 cm), cut along the length and position at the two brake lines of rear axle (as shown in Figure 2).

**Figure 2**

3. Assemble in the reverse order.

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**Primary Parts Information**


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Qty.	Part Name	Part Number	Estimated Replacement Rate
As required	Hose*	A 201 476 11 26 05	100%

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\* Sufficient for 4 vehicles, requirement for each vehicle 2x10 cm.

**Note:**

- Please be aware that only the part number(s) referenced in the Campaign Bulletin is/are approved for use to repair the vehicle. Repairs performed using any other part(s) will not have been performed in accordance with the campaign. Accordingly, warranty claims submitted with reference to an improper part number(s) will be denied.
- The following allowable labor operation should be used when submitting a warranty claim for this repair:

**Warranty Information**

**Operation:** Retrofit protective hose at brake lines (02-7849).

Damage Code	Operation Number	Model Indicator(s)
42 900 34 7	02-7849	I1

**Note**

Operation code times are subject to change. Please refer to StarTime for current labor times