



Mercedes-Benz
The best or nothing.

star bulletin



Date: October 24, 2012
Order No.: T-B-40.00/76
Group: 40

**SUBJECT: Models 166.824/872/873
Ride Disturbance Concerns**

For better assignment of ride disturbance topics (vibrations related to wheel/tire assembly) during the initial launch phase of the GL Class. We request that as of 11/1/2012 until the end of 2012, any warranty submissions include the following:

Wheel Balance (DC 40007)- The following is required:

1. A print-out from the approved balance machine
2. Indicate if wheel weights are missing and if so on the inner or outer side of the wheel
3. Indicate on the print-out Dealer number, VIN and RO Number
4. Fax to the print-out (201) 822-6167

Excessive Road force (DC 21506)- The following is required:

1. Be sure to clearly label the tire with Dealer number, VIN and RO Number
2. Return the tire in question to:

MBUSA
(Service Engineering)
1 Glenview Ave.
Montvale, NJ 07645

3. A print-out from the approved balance machine faxed to (201) 822-6167, indicating balance and road force values prior to repair

Failure to produce this required information may result in debiting of the warranty claim.

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Records.

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