



Internal notification for: G_0000168097 13082 - Safety Recall - Recall of Master Cylinders (used with Hydro-Max Booster)

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06/14/2013 09:56 AM

4 attachments



13082 bulletin.pdf



13082 Involved VINs.xls



13082 Flyer.pdf



GM Style Sheet.css

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Date: 6/14/2013

Ref. number: Service / Field Action / G_0000168097

Subject: 13082 - Safety Recall - Recall of Master Cylinders (used with Hydro-Max Booster)

**GM CUSTOMER CARE AND AFTERSALES
DCS2983
URGENT - DISTRIBUTE IMMEDIATELY**

Date: June 14, 2013

Subject: 13082 - Safety Recall
Recall of Master Cylinders (used with Hydro-Max® Booster)

Models: 2003-09 Chevrolet Kodiak and GMC TopKick C4/C5 Series
Serviced with a Suspect Master Cylinder

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, Used Vehicle Sales Manager,
and Warranty Administrator

Robert Bosch LLC is conducting a safety recall. For the convenience of our customers, General Motors has agreed to assist in administering this recall through its Chevrolet and GMC dealers. The total number of U.S. vehicles involved is 138. Please see the attached bulletin for details.

A recall notification is attached to this message. Parts Managers are being asked to post the flyer in areas frequented by customers. If a GM customer believes they may have purchased one of the suspect master cylinders, dealers are to perform the inspection and, the repair if necessary. The warranty transaction should be routed to your GM representative for approval using the appropriate labor code contained in the bulletin.

Customer Letter Mailing

The customer letter mailing will begin on June 20, 2013.

Global Connect (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated June 15, 2013. A list of involved VINs is attached to this message.

Campaign Initiation Detail Report (CIDR)

The CIDR will be June 18, 2013.