



Internal notification for: G_0000168246 Upcoming Safety Recall 13112 - Front Passenger Airbag Inflator - 2003-2004 Pontiac Vibe
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06/14/2013 12:05 PM

2 attachments



13112 Interim Owner Letter.pdf



GM Style Sheet.css

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Date: 6/14/2013

Ref. number: Service / Field Action / G_0000168246

Subject: Upcoming Safety Recall 13112 - Front Passenger Airbag Inflator - 2003-2004 Pontiac Vibe

GM CUSTOMER CARE AND AFTERSALES
DCS2985
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 14, 2013

Subject: Upcoming Safety Recall 13112
Front Passenger Airbag Inflator

Models: 2003-2004 Pontiac Vibe

To: All General Motors Dealers

Attention:

General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, Used Vehicle Sales Manager, and Warranty Administrator

The Pontiac Vibe was manufactured by New United Motor Manufacturing, Inc. (NUMMI), a joint venture between Toyota and GM.

Toyota has decided that a defect, which relates to motor vehicle safety, exists in certain 2003 and 2004 model year Pontiac Vibe vehicles. As a result, GM is conducting a safety recall.

These vehicles are equipped with a front passenger airbag inflator which could have been assembled with improperly manufactured propellant wafers. Improperly manufactured propellant wafers could cause the inflator to rupture and the front passenger airbag to deploy abnormally in the event of a crash, increasing the risk of injury to the occupant.

To correct this condition, dealers will inspect and, if necessary, replace the front passenger airbag inflator. There are approximately 84,000 U. S. vehicles involved and GM is working with Toyota to obtain the needed parts.

The attached letter is being mailed to involved customers today to inform them of this safety recall and that the required repair will be performed at no charge. The letter also advises that when parts are available, they will receive another letter instructing them to contact their dealer to arrange a service appointment for this repair.

The Investigate Vehicle History screen in the Global Warranty Management system will not be updated until the recall bulletin is released. Please do not call GM Technical Assistance.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES

Message Attachment(s):

 13112 Interim Owner Letter.pdf Acrobat PDF (7.081KB)
13112 Interim Owner Letter

name:

Department:

Intended General Manager, Parts & Service Director, Parts Manager, Service Advisor, Service
roles: Manager, Used Vehicle Sales Manager, Warranty Administrator

Archives: 12/14/2013

Expires: 6/14/2014