**HYUNDAI** | NEW THINKING.
NEW POSSIBILITIES.

**Technical Service Bulletin**

| GROUP | NUMBER |
|---|---|
| CAMPAIGN | 14-01-047 |
| DATE | MODEL(S) |
| NOVEMBER 2014 | VELOSTER (FS) |

| SUBJECT: | NAVIGATION AND AUDIO OPERATING SYSTEM SOFTWARE UPDATE (SERVICE CAMPAIGN TU8) |
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**★ IMPORTANT**

*****DEALER STOCK ONLY*****

Dealers must perform this Service Campaign on all affected vehicles prior to customer retail delivery.

When a vehicle arrives at the Service Department, access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS to identify open Campaigns.

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**Description:** This bulletin provides a service procedure to update the navigation and audio system operating software. The update enhances the Bluetooth hands free system such as voice recognition, phonebook download, and phone connection compatibility.

**Applicable Vehicles:**
- **2015 Veloster (FS) Equipped with Navigation (AVN) system.**
- **2015 Veloster (FS) Equipped with Audio Video (AV) only system.**



AVN



AV

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Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

**Parts Information:**

The software update USB sticks were mailed to all dealers. Additional software update USB sticks can be ordered through the PDC.

| PART NAME | FUGURE / PART NUMBER | REMARK |
|---|---|---|
| S/W UPDATE USB MEMORY STICK | 96560-LGA15 FS AV  96560-LGA15 | For AV(Audio Video) S/W Update |
| S/W UPDATE USB MEMORY STICK | 96560-LGN15 FS AVN  96560-LGN15 | For AVN(Navigation) S/W Update |

**Warranty Information:**

| OP CODE | OPERATION | OP TIME |
|---|---|---|
| 40C076R1 | AV/AVN S/W UPDATE FOR BLUETOOTH HANDSFREE FUNCTION | 0.3 M/H |

**NOTE:** Submit Claim on Campaign Claim Entry Screen

## GENERAL PRECAUTIONS:

- Make sure the vehicle's battery has reasonable charge. If the vehicle has been in storage, run the engine to ensure an adequate battery charge state for reliable results.

- Turn off all lights (do not leave the headlight switch in auto mode) and all accessories (including heater/air conditioner/fan for both front and rear(if equipped), audio, heated seats, rear defroster, etc.) to ensure the battery will not be discharged during the procedure.

- Perform the procedure with the ignition key in the **ON** position (Press the Start-Stop button 2 times without depressing the brake pedal for smart key vehicle).

- Do not remove the USB stick during software update.

- Do not start the engine or turn the ignition switch **OFF** during the procedure.

### Service Procedure:

1. Turn the ignition **ON** (Press the Start-Stop button 2 times without depressing the brake pedal for smart key vehicle).
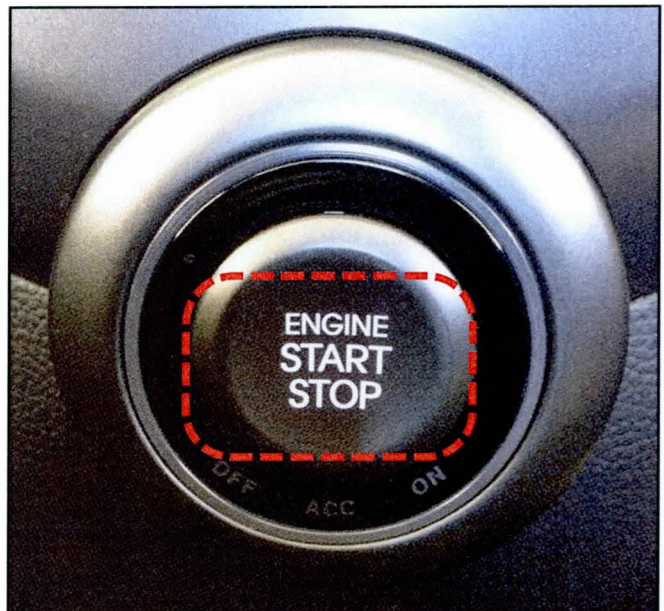
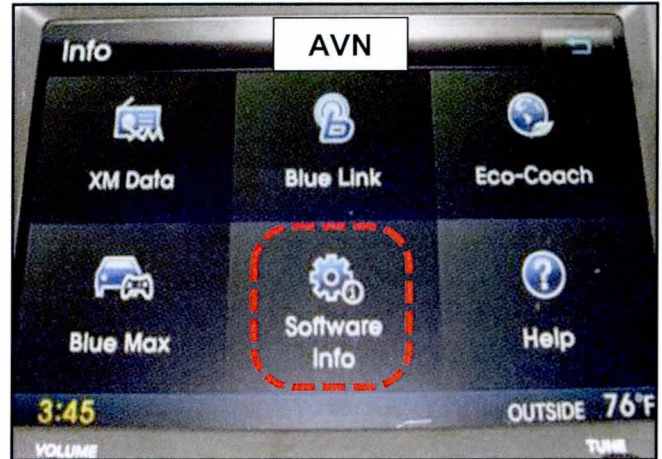2. Turn the radio **ON** and press the **INFO** button.
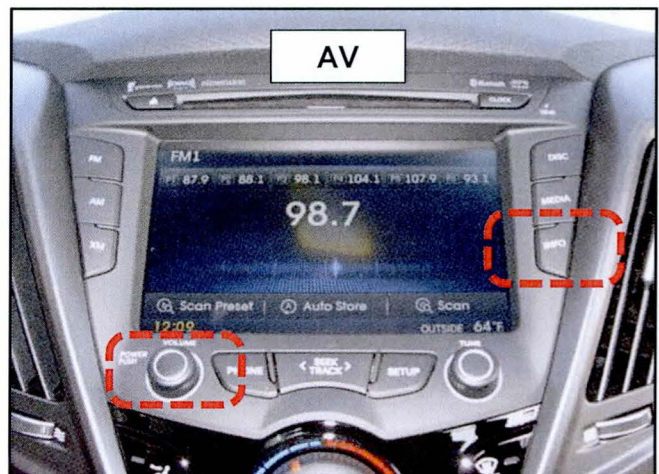
3. Select **Software Info** for AV system.



For AVN system, select **Info** and then **Software Info**.

4. Check the S/W version:

| Version | Action |
|---------|--------|
| 5.1.68 | No further procedure is required |
| Not 5.1.68 | Conduct software upgrade |
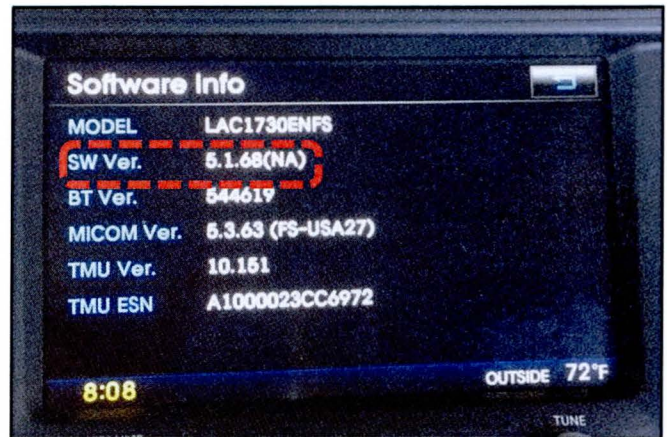


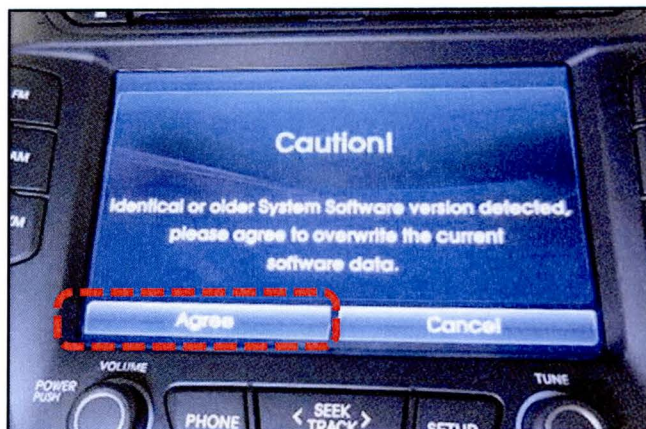5. Locate the USB port, and insert the S/W UPDATE USB MEMORY STICK.
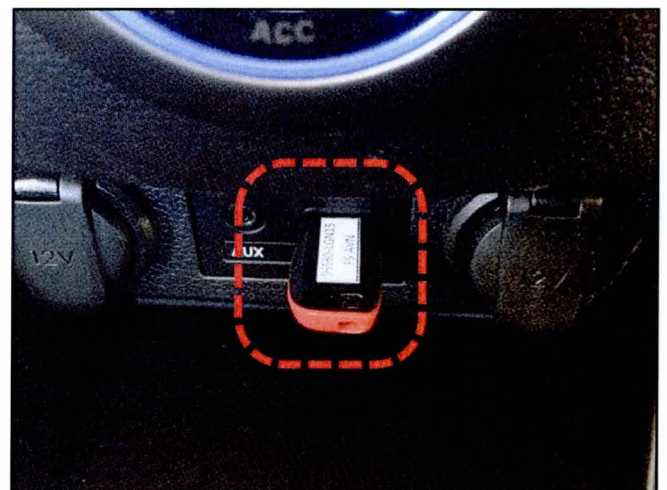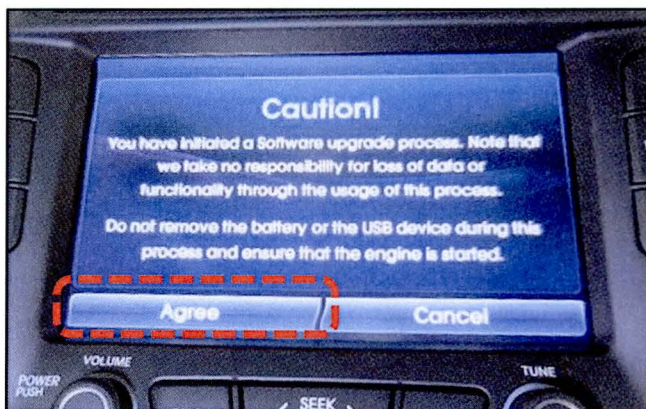
6. *Software Upgrade* screen will appear after the system reads the USB stick.  Select **OK**



7. Select **Agree**.



8. Select **Agree** to begin the software update.

## NOTICE

- The update will take approximately 25 minutes.
- The system will automatically update various modules.
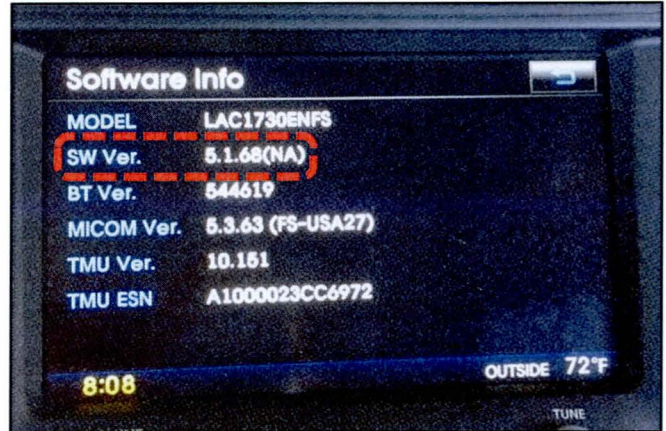- When update is complete, it will automatically reboot itself.

**NOTICE**

- System will reboot after software update is completed and will transition to Navigation or AM/FM screen.

9.  Check the software version again following steps 2 to 4. Confirm the version is as shown below.

| S/W Version |
| --- |
| **5.1.68** |



10. Confirm all systems are operational, by performing basic test in the AM/FM, Sirius/XM, Navigation (AVN), Bluetooth and Voice Recognition systems.