

//ALL 10/27/2014 to 11/17/2014
TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: 10/27/14
SUBJECT: Service Campaign TU4 - 2015 Equus Rear Door Curtain ECU
Replacement (TSB# 14-01-042)

Hyundai Motor America is conducting a Service Campaign to replace the both rear door curtain ECUs on certain 2015 Model Year Equus vehicles. Service Campaign TU4 provides a procedure to replace rear door curtain ECUs.

In order to identify only those vehicles affected by Service Campaign TU4, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TU4.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - RETAILED and DEALER STOCK.

TSB #14-01-042 is available on Hyundai's Website as of October 27, 2014. It contains instructions on performing the service and submitting the campaign claim.

An initial shipment of door curtain ECUs began shipping on October 24h to affected dealers with Equus vehicles in stock. Additional parts can be ordered following the standard parts ordering procedure.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA