

//ALL 11/18/2014 to 12/12/2014
TO: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
FROM: Hyundai Motor America
DATE: November 18, 2014
SUBJECT: Service Campaign TV1 - Navigation Software Update For
Bluetooth Handsfree Function (TSB# 14-01-050) -Dealer Stock-

Hyundai Motor America is conducting a Service Campaign to update the navigation operating system software for Bluetooth handsfree function on certain dealer stock 2015 Model Year Tucson and Elantra vehicles. Service Campaign TV1 provides a procedure to update the navigation operating system software.

In order to identify only those vehicles affected by Service Campaign TV1, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign TV1.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - Dealer Stock.

TSB #14-01-050 will be available on HMAService.com on November 18, 2014. It contains instructions on performing the service procedure and submitting the campaign claim.

SD Cards containing the software update began mailing to all affected dealers on November 18th, 2014 in mailers addressed to the SERVICE MANAGER. Additional SD Cards can be ordered following the standard parts ordering procedure.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.