T-SB-0020-14



Entune Premium Audio Map Micro SD Card Update (Panasonic & Fujitsu Ten)

Service Category Audio/Visual/Telematics

Section Navigation/Multi Info Display Market USA AS



Applicability

| YEAR(S) | MODEL(S) | ADDITIONAL INFORMATION | |
|---------|----------------------|------------------------|--|
| 2014 | 4Runner, Camry, | | |
| | Corolla, Highlander, | | |
| | RAV4, Sequoia, | | |
| | Tacoma, Tundra | | |

Introduction

Some 2014 model year vehicles equipped with Entune™ Premium Audio System may exhibit one or more of the following conditions:

- · Some POIs are shown multiple times
- Some POIs cannot be searched
- · Some road names and POIs in voice guidance do not match actual names
- · Some city names cannot be recognized by Voice Command System
- Navigation routes to wrong location when destination is input by address

A new Map Micro SD Card is now available to address these conditions.

Production Change Information

This bulletin applies to:

- All 2014 4Runner, Corolla, Highlander, RAV4, Sequoia, Tacoma, and Tundra vehicles equipped with Entune™ Premium Audio System.
- All 2014 Camry vehicles equipped with Entune[™] Premium Audio System produced **AFTER** the Production Change Effective VINs shown below.

| MODEL | PLANT | PRODUCTION CHANGE EFFECTIVE VIN | |
|-------|-------|---------------------------------|--|
| | ТММК | 4T1BF1FK#EU352836 | |
| Camry | | 4T1BF1FK#EU772337 | |
| | SIA | 4T4BF1FK#ER373319 | |

Parts Information

| PART NUMBER | | DADT NAME | 0.71 | |
|-------------|-------------|---------------------------------------|------|--|
| PREVIOUS | NEW | PART NAME | QTY | |
| 86271-0E180 | | | 1 | |
| 86271-0E181 | 00074 05404 | | | |
| 86271-35010 | 86271-0E181 | Disc, Disc Player (Map Micro SD Card) | 4 | |
| 86271-35011 | | | 1 | |

NOTE

New part number 86271-0E181 displays as 86271-0E181B on the Map Micro SD Card.

Warranty Information

| OP CODE | DESCRIPTION | TIME | MODEL | OFP | T1 | T2 |
|----------|-------------------------|------|---|----------------------------|----|----|
| EL1322 R | | | 4Runner RAV4 | 86271-35010 86271-35011 | 87 | 71 |
| | R & R Disc, Disc Player | 0.1 | Camry Corolla Highlander RAV4 Sequoia Tacoma Tundra | 86271-0E180 86271-0E181 | | |

APPLICABLE WARRANTY

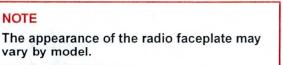
- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Repair Procedure

- 1. Confirm that one or more of the conditions listed in the Introduction are present.
- 2. Remove the original Map Micro SD Card from the head unit.
 - A. Open the Map Micro SD Card cover on the radio faceplate.

Figure 1.

Figure 2.





B. Push the Map Micro SD Card to eject it from the slot.

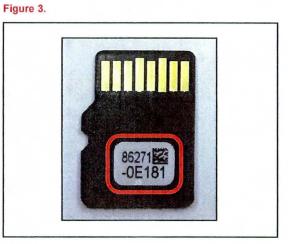
NOTE

Map Micro SD Card orientation may vary by model.



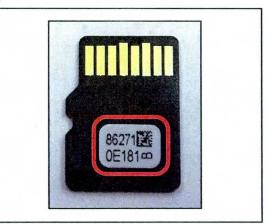
Repair Procedure (Continued)

- 3. Confirm the part number of the Map Micro SD Card.
 - If the part number is 86271-0E180/0E181 or 86271-35010/35011, proceed to step 4.



 If the part number is 86271-0E181B or 86271-35011B, STOP – this bulletin does NOT apply.

Figure 4.



Repair Procedure (Continued)

- 4. Install the NEW Map Micro SD Card into the head unit.
 - A. Insert the Map Micro SD Card into the slot.





On some older radio software versions, a software update may start automatically when the Map Micro SD Card is inserted.



B. Close the Map Micro SD Card cover on the radio faceplate.

Figure 6.



5. Confirm proper operation and that the condition(s) are no longer present.