

Navigation Update Tool Gen 6 Master Disk Version Change

Service Category Audio/Visual/Telematics

Section Navigation/Multi Info Display

Market USA

Lexus Supports
ASE Certification 

Applicability

| YEAR(S) | MODEL(S) | ADDITIONAL INFORMATION |
|-------------|---|------------------------|
| 2011 – 2012 | CT200H | |
| 2010 – 2012 | ES350, HS250H, IS F, IS250, IS250C, IS350, IS350C, LS460, LS600H, RX350, RX450H | |
| 2010 – 2011 | GS350, GS450H, GS460, LX570 | |
| 2010 – 2013 | GX460 | |
| 2012 | LFA | |
| 2010 | SC430 | |

Introduction

Some 2010 – 2013 model year vehicles equipped with Generation 6 navigation that have been updated using the 13.1 map data may exhibit a missing character data (street/city names, freeway shields, and landmark icons) condition. A new master DVD set is now available to update the Navigation Update Tool.

Customers using 13.1 version 13.09.10 map data may notice missing character data in certain geographical areas. Follow the Repair Procedure in this bulletin to address this condition.

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Warranty Information

| OP CODE | DESCRIPTION | TIME | OFF | T1 | T2 |
|---------|----------------------|------|----------------|----|----|
| EL1402 | 13.1 Map Replacement | 0.7 | PT219-HDDG6-13 | 73 | 74 |

APPLICABLE WARRANTY

- This repair is covered under the Lexus Basic Warranty. This warranty is in effect for 48 months or 50,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Parts Information

| PART NUMBER | PART NAME | QTY |
|----------------|--------------------------|-----|
| PT219-HDDG6-13 | Generation 6 HDD Map Key | 1 |

Required Tools & Equipment

| SPECIAL SERVICE TOOLS (SST) | PART NUMBER | QTY |
|---------------------------------|---------------------------------|-----|
| Navigation Update Tool Kit* | 95079-00003-KIT | 1 |
| GR8 Battery Diagnostic Station* | 00002-MCGR8 | 1 |

NOTE

Additional SSTs may be ordered by calling 1-800-933-8335.

* Essential SST.

| REQUIRED EQUIPMENT | PART NUMBER | QUANTITY |
|-----------------------|-------------------|----------|
| Generation 6 HDD Disc | 00241-G6V13-SSTDK | 1 |

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Repair Procedure

1. Confirm the condition.

NOTE

For steps 2 – 5, refer to the sections in Service Bulletin No. [L-SB-0083-13](#), “*HDD Navigation Map Update Process*,” noted below for full procedure.

2. Identify the current version of map data on the vehicle (“*HDD Navigation Map Update Process*,” *Version Verification* section).
 - If the current vehicle version is V13.09.10, proceed to the next step.
 - If the current vehicle version is NOT V13.09.10, **STOP** – this bulletin does NOT apply.
3. Confirm the current version of map data on the Navigation Update Tool is V13.09.11 (“*HDD Navigation Map Update Process*,” *Version Verification* section).
4. Load the map security key onto the Navigation Update Tool (“*HDD Navigation Map Update Process*,” *Security Key Load* section).
5. Update the 13.1 map data in the customer’s vehicle (“*HDD Navigation Map Update Process*,” *Vehicle Loading* section).
6. Verify that the vehicle’s navigation version number is V13.09.11 and that the condition is corrected.