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|---|----------------|--------|
| Subject | | Market |
| 10-13 RX350 Exhaust Rattle from Manifold Heat Shield | | USA |
| Service Category | Section | |
| Engine/Hybrid System | Intake/Exhaust | |
| Applicability | | |
| 2010-2013 RX350 | | |

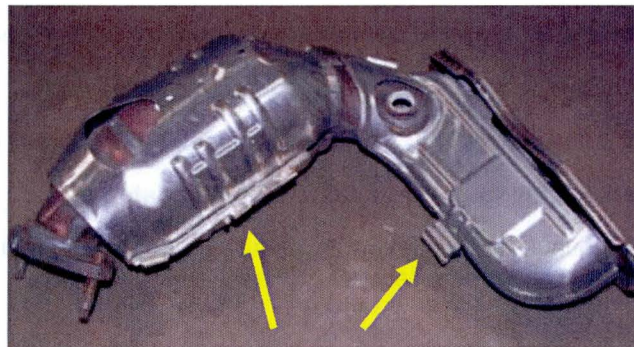
APPLICABLE VEHICLES

2010-2013

RX350

CONDITION

Some 2010-2013 RX350 vehicles may exhibit an exhaust “rattle” type noise from one or both of the two exhaust manifold heat shields pictured below:



Catalytic converter and exhaust manifold heat shields

RECOMMENDATIONS

1. Halt all diagnosis and repair. Open a Technical Assistance case (TAS) with all relevant details and call for diagnostic support. Be sure to:
 - a. Record specific details from the customer on the operating conditions when the concern occurred.
 - b. Record specific details about the characteristics of the noise, including which heat shield was the cause.
 - c. Perform a Techstream HealthCheck and record any stored Diagnostic Trouble Codes.
2. If the problem occurs outside of TAS operating hours, replace the affected exhaust manifold, do NOT alter it in any way, and submit a Dealer Product Report for this issue. Include information about which heat shield produced the noise, and a sound or video file if possible. Retain the manifold for recovery.



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LINK REFERENCES

This Tech Tip does not contain any link references