

Subject

Safety Connect Initialization During PDS

Market

USA

Service Category

Audio/Visual/Telematics

Section

Cellular Communication

Applicability

Camry, Av, RAV EV, Prius, Highl, Sienna

APPLICABLE VEHICLES

2014	Camry	2014	Highlander
2014	Prius	2014	Sienna
2014	Avalon HV	2014	RAV4 EV
2014	Prius V	2014	4Runner
2014	Avalon	2014	Prius PHV
2014	Prius C	2014	Highlander HV
2014	Camry HV		

CONDITION

During Pre-Delivery Service (PDS), it is standard procedure (as outlined in the PDS check sheets) to verify that the Safety Connect system is in "Shelled Mode" with a green LED illuminated prior to delivering the vehicle. Occasionally settings in the Data Communication Module (in-vehicle DCM), or on the network may prevent the "Shelled Mode" status. In these potential cases, the vehicle is likely to be in "Shipping Mode" and a red LED may be detected with or without a DTC.

NOTE: "Shipping Mode" is quick to identify as both red and green LEDs blink together for 20 seconds. If "Shipping Mode" is identified, please continue with the following recommendations.

RECOMMENDATIONS

In the event that a green LED does not remain illuminated after the ignition is turned on and after the LED system check, first attempt a DCM Activation using the Techstream "Telematics" utility as outlined in the Repair Manual.

NOTE: The Repair Manual indicates that a red LED remaining on without a DTC requires a DCM replacement repair. A repair might not be necessary if the system only needs to be activated.

Please review the flow chart on page 2 of this Tech Tip and the Repair Manual procedures to identify modes and the activation process. If the DCM Activation utility does not result in successful activation, contact the TAS hotline prior to replacing the DCM.

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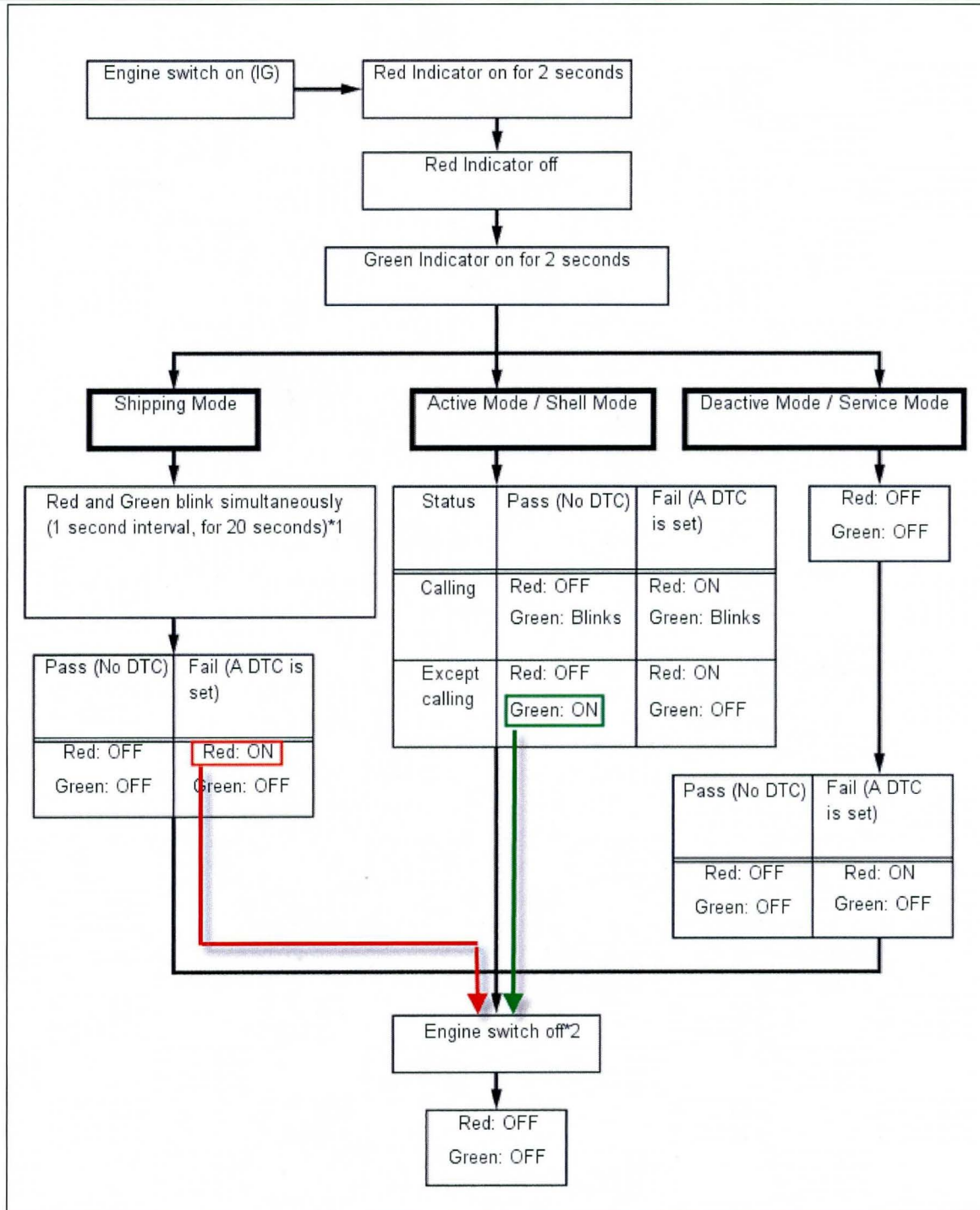
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LINK REFERENCES

This Tech Tip does not contain any link references