Subject
iPhone Error Message when using Enform Application

Market
USA

Service Category
Audio/Visual/Telematics

Section
Audio/Video

Applicability
Lexus Models with the Enform System

APPLICABLE VEHICLES

2013	RX450H	2013	GS350
2013	ES300H	2013	RX350
2013	ES350	2013	LS600H
2013	LS460	2013	GS450H

CONDITION

Some Phone iOS 5 customers with **Denso (EMVN)** headunits may experience an error message when they attempt to use the Enform application. This error message will state that an application must be running on the phone to use the services.

RECOMMENDATIONS

- Upgrade the iPhone software to iOS 6 to improve connection stability.
- If you do not wish to upgrade or cannot upgrade, this error can be resolved by powering the phone OFF and ON.
- To avoid the issue as much as possible in the future, a 12V USB adapter may be used for charging the iPhone.
- If the error ever occurs again, power the phone OFF and ON, and reconnect the device to the vehicle.

LINK REFERENCES