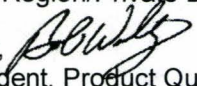


# TOYOTA

## PRODUCT SUPPORT DIVISION

Volume: XIX  
Number: TC12-043  
Date: 12/14/2012  
 Action  
 Retain  
 Information

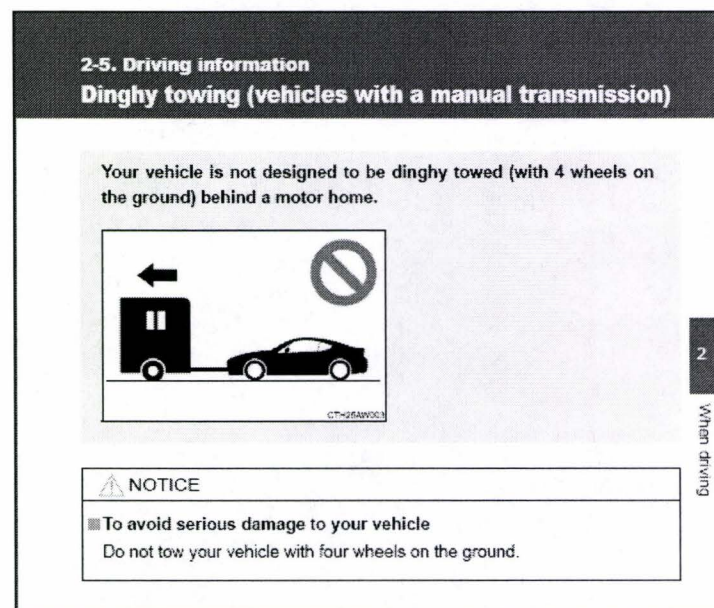
### INTEROFFICE MEMORANDUM

To: All Toyota Region/Private Distributor General Managers/Vice Presidents  
From: Bob Waltz,   
Vice President, Product Quality and Service Support  
Subject: **Owner's Manual Update**  
Certain Early 2013 Model Year Scion FR-S Vehicles

This information is provided for reference only; there is no action necessary by regions or dealers.

In mid-December 2012, Scion will be mailing an update to the Owner's Manual for certain 2013 Model Year Scion FRS vehicles. A sample of the owner's manual update has been provided below for your reference.

#### Updated Owner's Manual Information (Page 189):



**The Scion FRS is not designed to be dinghy towed with all four wheels on the ground behind a vehicle. Doing so may cause serious damage to the vehicle.**

#### 1. Dealer Letter Mailing Date

The attached Dealer Letter will be sent to all Toyota dealers in mid-December, 2012 to advise dealers of this owner mailing. However there is no action necessary by dealerships.

#### 2. Owner Letter Mailing Date

The attached Owner Letter will be mailed by first class mail in mid-December, 2012. Approximately 2,400 Owner's Manual Update notices will be sent.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.

Enclosures

- cc: Region/Private Distributor Assistant General Managers
- Region/Private Distributor Customer Service Operations Managers
- Region/Private Distributor Service Managers/Directors/VPs
- Region/Private Distributor Parts Managers/Directors/VPs
- Region/Private Distributor Customer Services Field Managers
- Region/Private Distributor Technical Services and Training Managers
- Region/Private Distributor District Service and/or Parts Managers
- Region/Private Distributor Customer Relations Managers
- Region/Private Distributor PDC Managers
- Region/Private Distributor Field Technical Specialists
- Region/Private Distributor Service Training Specialists
- Region/Private Distributor Vehicle Operations Managers
- All NAPC General Managers
- All TMS Sales Administration Managers
- All TMS Product Quality & Service Support Managers
- All Field Product Engineers

M. Bevan	F. Davidson	C. Hostetter	T. Morrison	J. Stempkowski
G. Borst	D. Depew	Y. Inaba	J. Moses	N. Swartz
J. Bracken	T. Doi	K. Ito	D. Murtha	M. Templin
R. Broughman	R. Dufresne	V. Katayama	C. Neff	J. Tetherow
G. Bryan	B. Fay	M. King	O. Peacock	M. Tojo
W. Burns	N. Fein	M. Kosugi	R. Perez	P. Turner
D. Camden	G. Fogg	J. Lang	D. Pettitt	K. Ura
B. Carter	J. Grosso	S. Lending	R. Pflughaupt	P. Uribe
G. Christoff	B. Hancock	J. Lentz	M. Reding	A. Vaish
A. Coetzee	J. Hanson	R. Lofaso	C. Reynolds	B. Waltz
J. Colon	B. Hare	B. Lyons	R. Sakai	M. Warrick
D. Colvin	S. Heyer	D. Marsh	B. Sciumbato	D. Zellers
B. Daly	Z. Hicks	E. Matsuda	H. Siddiqi	
J. Dane	K. Higgins	M. Michels	G. Smith	
P. Daverio	H. Hirata	A. Mito	R. Specht	

To: All Toyota Dealer Principals, Service Managers, Parts Managers

Subject: **Owner's Manual Update**  
Certain Early 2013 Model Year Scion FR-S Vehicles

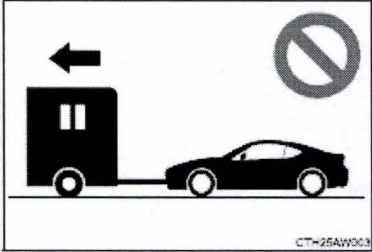
**This information is provided for reference only; there is no action necessary by dealers.**

In mid-December 2012, Scion will be mailing an update to the Owner's Manual for certain 2013 Model Year Scion FRS vehicles. A sample of the owner's manual update has been provided below for your reference.

**Updated Owner's Manual Information (Page 189):**

**2-5. Driving information**  
**Dinghy towing (vehicles with a manual transmission)**

Your vehicle is not designed to be dinghy towed (with 4 wheels on the ground) behind a motor home.



CTH-25AW903

**NOTICE**

**To avoid serious damage to your vehicle**  
Do not tow your vehicle with four wheels on the ground.

2  
When driving

**The Scion FRS is not designed to be dinghy towed with all four wheels on the ground behind a vehicle. Doing so may cause serious damage to the vehicle.**

**1. Owner Letter Mailing Date**

The attached Owner Letter will be mailed by first class mail in mid-December, 2012. Approximately 2,400 Owner's Manual Update notices will be sent.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.  
TOYOTA MOTOR SALES, U.S.A., INC.

**Certain 2013 Model Year Scion FR-S Vehicles  
Owner's Manual Update**

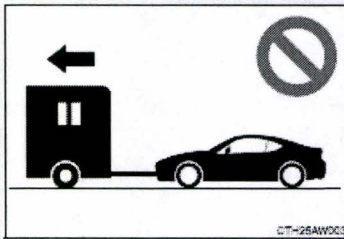
Dear Scion Owner:

At Scion, we are dedicated to providing vehicles of outstanding quality and value. As part of our continual efforts to meet your expectations, Scion would like to inform you of the following Owner's Manual update for your vehicle.

**Updated Owner's Manual Information (Page 189):**

**2-5. Driving information**  
**Dinghy towing (vehicles with a manual transmission)**

Your vehicle is not designed to be dinghy towed (with 4 wheels on the ground) behind a motor home.



CT=26AW003

**NOTICE**

- To avoid serious damage to your vehicle  
Do not tow your vehicle with four wheels on the ground.

2  
When driving

**The Scion FR-S is not designed to be dinghy towed with all four wheels on the ground behind a vehicle. Doing so may cause serious damage to your vehicle.**

A full size print out of this owner's manual update is on the backside of this letter.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this may have caused you.

Thank you for driving a Scion.

Sincerely,

Scion

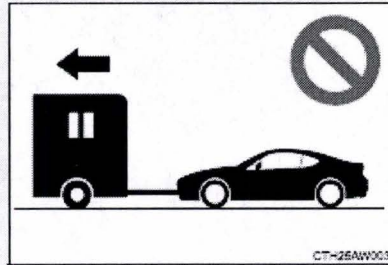
A Marque of Toyota Motor Sales, U.S.A., Inc.



## 2-5. Driving information

### Dinghy towing (vehicles with a manual transmission)

Your vehicle is not designed to be dinghy towed (with 4 wheels on the ground) behind a motor home.



#### NOTICE

- To avoid serious damage to your vehicle  
Do not tow your vehicle with four wheels on the ground.

2

When driving

Sample