
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Friday, May 09, 2014 4:05 PM
To:
Subject: Internal notification for: G_0000191604 14113B - Safety Recall - Replace Ignition Lock Cylinder and Ignition Key - Revised
Attachments: 14113B Bulletin.pdf

Date: 5/09/2014 Ref. number: Service / Field Action / G_0000191604
Subject: **14113B - Safety Recall - Replace Ignition Lock Cylinder and Ignition Key - Revised**

**GM CUSTOMER CARE AND AFTERSALES
DCS3217
URGENT - DISTRIBUTE IMMEDIATELY**

Date: May 9, 2014

Subject: 14113B - Safety Recall
Replace Ignition Lock Cylinder and Ignition Key

Models: 2005-2010 Chevrolet Cobalt
2006-2011 Chevrolet HHR
2006-2010 Pontiac Solstice
2005-2006 Pontiac Pursuit (Canada Only)
2007-2010 Pontiac G5
2003-2007 Saturn Ion
2007-2010 Saturn Sky

To: All General Motors Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, Used Vehicle Sales Manager, and Warranty Administrator

The part information and service procedure sections have been revised. Discard all copies of bulletin 14113A.

Additionally, when a customer calls for a service appointment, they should be reminded to bring all keys for their vehicle with them when they come to your dealership for this repair. Also, on the last page of this bulletin is an important notice that must be provided to each customer when they return for their vehicle.

END OF MESSAGE