
From: gm_gmssg_q01 <nobody@gm.com>
Sent: Thursday, May 15, 2014 3:36 PM
To: † 1
Subject: Internal notification for: G_0000192009 Q&A for Upcoming Safety Recalls 13036, 13146, & 14157
Attachments: 13036 Q&A.pdf; 13146 Q&A.pdf; 14157 Q&A.pdf

Date: 5/15/2014 Ref. number: Service / Field Action / G_0000192009
Subject: **Q&A for Upcoming Safety Recalls 13036, 13146, & 14157**

**GM CUSTOMER CARE AND AFTERSALES
DCS3230
URGENT - DISTRIBUTE IMMEDIATELY**

Date: May 15, 2014

Subject: Q&A for Upcoming Safety Recalls 13036, 13146, and 14157

To: All GM Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and Service Director, Parts Manager, New Vehicle Sales Manager, Used Vehicle Sales Manager, and Warranty Administrator

Attached to this message are Q&A documents for the 3 upcoming safety recalls listed below. These documents are being provided to assist dealers in responding to customer inquiries.

13036 – Brake Lamp Malfunction

2004-12 Chevrolet Malibu, 2004-07 Chevrolet Malibu Maxx, 2005-10 Pontiac G6, 2007-10 Saturn AURA

13146 – Low-Beam Headlamps Inoperative

2005-2007 Chevrolet Corvette

14157 – Wiper System May Become Inoperative

2014 Cadillac CTS

**END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES**

Message Attachment(s):

 13036 Q&A.pdf Acrobat PDF (56.61KB)