TOYOTA
Technical Service Bulletin

Entune/Navigation Software Update Process for Display Audio (Non-HDD Type)

Service Category Audio/Visual/Telematics

Section Navigation/Multi Info Display   **Market** USA

Toyota Supports
ASE Certification

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2012 – 2013	4Runner, Corolla, RAV4, Tacoma	
2013 – 2014	Avalon, Avalon HV, Venza	
2012 – 2014	Camry, Camry HV, Prius, Prius C, Prius PHV, Prius V	
2013	Highlander, Highlander HV	

SUPERSESSION NOTICE

The information contained in this bulletin supersedes SB No. T-SB-0026-12.

- Applicability has been updated to include 2014 model year vehicles.

- The software version number, the SST part number, and the Repair Procedure have been updated.

Service Bulletin No. T-SB-0026-12 is Obsolete and any printed versions should be discarded. Be sure to review the entire content of this bulletin before proceeding.

Entune/Navigation Software Update Process for Display Audio (Non-HDD Type)

Introduction

Use the following procedures to check and/or update the software version of Entune/Navigation for Non-HDD Type units.

> **NOTE**
>
> - Non-HDD Type Navigation units have a CD slot visible on the front of the radio.
>
> - HDD Type Navigation units have a tilt-open navigation screen and CD slot behind the screen.

Required Tools & Equipment

SPECIAL SERVICE TOOLS (SST)	PART NUMBER	QTY
USB Drive Firmware Update - Harman Becker*	01010-HBEKR-13B	1

* Essential SST.

> **NOTE**
> Additional SSTs may be ordered by calling 1-800-933-8335.

Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
N/A	Not Applicable to Warranty	–	–	–	–

Entune/Navigation Software Update Process for Display Audio (Non-HDD Type)

Software Version Check Procedure

1. Press the *Setup* button.

2. In the *Setup* menu, select *General*.

Figure 1.

3. In the *General Settings* menu, scroll down and select *System Information*.

Figure 2.

4. In the *System Information* menu the Software Version information is displayed (eg., 1.7.x, 1.8.4, 2.1.0, 2.2.0).
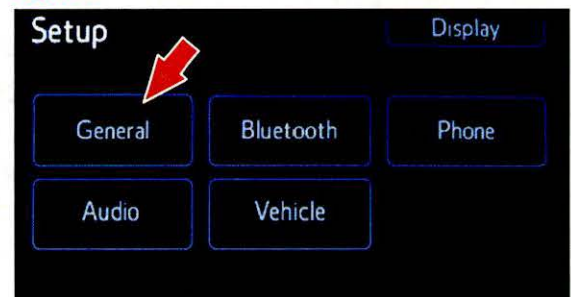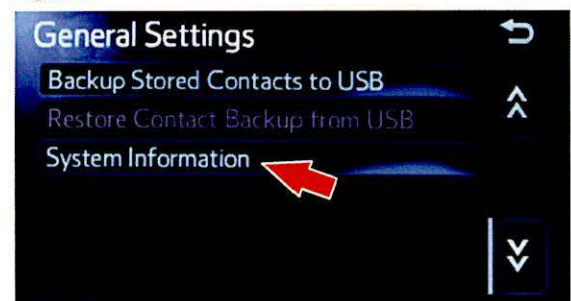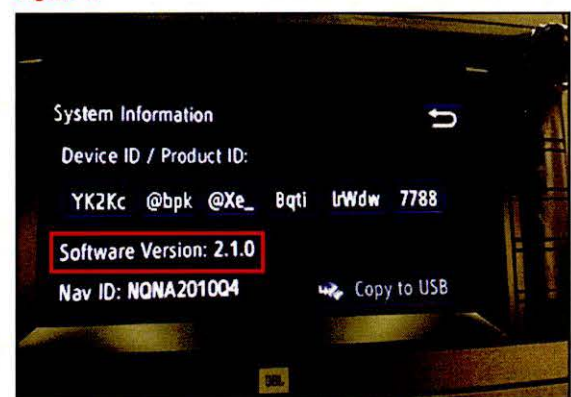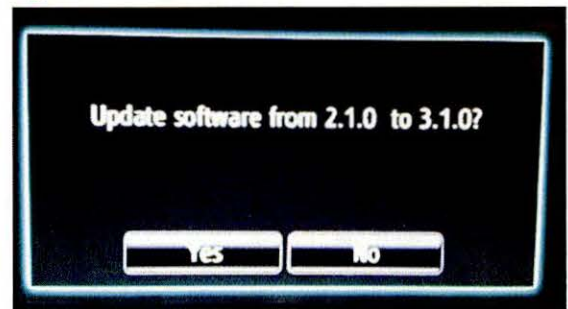
Figure 3.

Entune/Navigation Software Update Process for Display Audio (Non-HDD Type)

Software Update Procedure

1. Start the vehicle or put hybrid system in Ready ON mode.

2. Turn on the radio.

3. Press the *Apps* button (the system will switch to the *Apps* main page).

4. Install USB Drive SST into vehicle's USB slot (there will be a short pause while the software version is read).

5. An *"Update software from X.X.X to 3.1.0?"* message will be displayed.
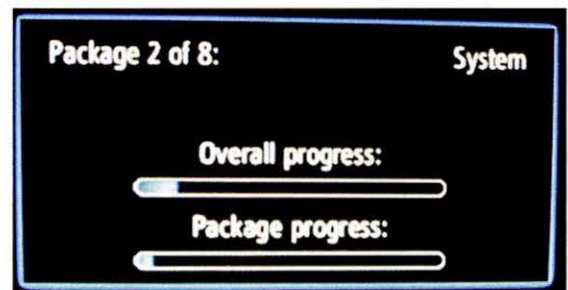
Figure 4.

6. Select *Yes*.

7. A *"Please do not interrupt the software update once it has started. The engine must be running during software update."* message will be displayed.

Figure 5.

8. Select *Confirm* (the engine must be running or hybrid system in Ready ON mode during software update).

9. The Software update will begin and the screen will show a *"Package 1 of 8"* message, and continue through 8 of 8. It will take approximately 5 minutes for the update to complete.

Figure 6.

Entune/Navigation Software Update Process for Display Audio (Non-HDD Type)

Software Update Procedure (Continued)

10. When finished, a *"Software update complete"* message is displayed.

Figure 7.

> Software update complete.
> Remove the USB stick to activate new software.

11. Remove the USB Drive SST.

12. Turn the vehicle off then restart it.

13. Confirm the software version was updated by performing the Software Version Check Procedure.

Figure 8.

System Information

Device ID / Product ID:

| B1IzQ | IwEX | 99roq | 6yBz | owqSw | 7708 |

Software Version: 3.1.0

Nav ID: 20110502   Copy to USB