

Subject

**C-Cab Tacoma Audio Distortion**

Market

USA

Service Category

Audio/Visual/Telematics

Section

Audio/Video

Applicability

2010 - 2012 C-Cab Tacoma

**APPLICABLE VEHICLES**

2010-2012

Tacoma

**CONDITION**

- Abnormal noise (audio distortion) may occur on some 2010-2012 MY Tacoma trucks with the following options:
  - C-Cab (Access Cab)
  - Panasonic radio, faceplate ID A518A8 or A518B3
- Abnormal noise may be most noticeable with:
  - Music containing heavy bass
  - Higher volume levels
  - Fade set to rear

**RECOMMENDATIONS**

- Diagnose abnormal noise per the repair manual problem symptoms table.
- If diagnosis indicates radio replacement is required, the radio should always be replaced using the exchange program to ensure:
  - Warranty coverage for the repair
  - Up to date software in the replacement part

**LINK REFERENCES**

1. [AUDIO / VISUAL: AUDIO AND VISUAL SYSTEM: PROBLEM SYMPTOMS TABLE \(2010 Tacoma\)](#)
2. [AUDIO / VISUAL: AUDIO AND VISUAL SYSTEM: PROBLEM SYMPTOMS TABLE \(2011 Tacoma\)](#)
3. [AUDIO / VISUAL: AUDIO AND VISUAL SYSTEM: PROBLEM SYMPTOMS TABLE \(2012 Tacoma\)](#)