

Subject

**Premium Display Audio with Entune Diagnosis**

Market

USA

Service Category

Audio/Visual/Telematics

Section

Audio/Video

Applicability

2012+ Vehicles with DA and Entune

**APPLICABLE VEHICLES**

2012-2013	Camry	2013	Highlander
2012-2013	Prius	2012-2013	Tundra
2012-2013	Matrix	2013	Avalon HV
2012-2013	Prius V	2012-2013	4Runner
2012-2013	Avalon	2012-2013	RAV4
2012-2013	Venza	2012-2013	Prius PHV
2012-2013	Tacoma	2012-2013	Prius C
2013	Highlander HV	2012-2013	Camry HV
2012-2013	Corolla		

**CONDITION**

When diagnosing audio, navigation, and Bluetooth concerns on Toyota vehicles equipped with Premium Display Audio with Entune, adhere to the guidelines listed below.

**RECOMMENDATIONS**

Refer to the Problem Symptoms Table in the Audio and Visual System section of the repair manual to diagnose concerns that involve:

- Sound quality
- FM radio
- AM radio
- Satellite radio
- CD or DVD player
- AUX and USB audio input

Refer to the Problem Symptoms Table in the Navigation System section of the repair manual to diagnose customer concerns that involve:

- Navigation system
- Bluetooth functions
- Entune apps

**NOTE:** The navigation, Entune and Bluetooth functions are part of the extension box module.

**LINK REFERENCES**

This Tech Tip does not contain any link references