

Subject

Charging Starts Earlier than Displayed on Radio Screen

Market
USA

Service Category

Audio/Visual/Telematics

Section

Navigation/Multi Info Display

Applicability

13MY RAV4 EV

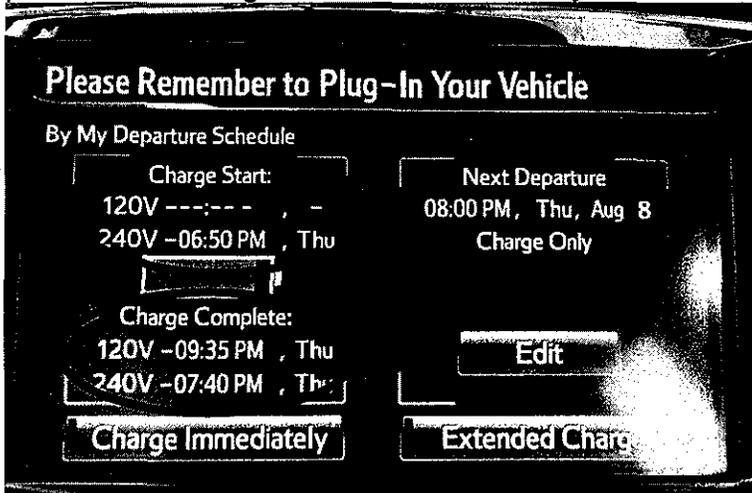
APPLICABLE VEHICLES

2012-2013

RAV4 EV

CONDITION

Some customers may experience charging starts and/or completes earlier than shown in charging and pre-climate setting screen when the EV system is turned off.



RECOMMENDATIONS

The Charge Start times and Charge Complete times are estimates. Actual Charge Start and Charge Complete times may vary and some discrepancies between estimated and actual times are normal. Actual Charge Start and Charge Complete times are affected by a number of variables. Among the most impactful variables are: ambient temperature and voltage from the AC power supply. Under certain conditions, a user could expect to see a discrepancy of more than 3 hours with a properly operating system. The system estimates conservatively to ensure charging completion prior to scheduled departure time.

LINK REFERENCES

This Tech Tip does not contain any link references