



Date: 7/18/2013 Ref. number: Parts / Recall / G_0000170864
 Subject: **RECALL of Select Michelin Replacement Tires**

To: Chevrolet, Buick, GMC, and Cadillac Dealers and Medium Duty Service Centers

DESCRIPTION:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Michelin North America, Inc. has decided that a defect which relates to motor vehicle safety exists in certain MICHELIN LTX M/S2, MICHELIN X Radial LT2 and MICHELIN Latitude Tour replacement tires and they are included in a voluntary safety recall.

This is a voluntary safety recall of approximately 100,000 tires in order to retrieve an estimated 2,500 tires—about 2.5 percent of the recalled population—that could have partial or full sidewall perforations which could cause them to experience loss of air pressure. This condition may increase the risk of tire failure and a vehicle crash. Attached is a list of GM Dealers who purchased these tires on the GM Tire Program during the recall period (note the recall period is different for each part number and is spelled out in the column headings). If you are on the Dealer list, please check your inventory for recall tires in the specific DOT ranges and also research who you may have sold the tires to. The attached Michelin Dealer Letter indicates the specific DOT codes of subject tires that are affected. Only tires matching the tire description, part number, DOT Sequence and DOT production periods are part of this recall. The list below includes the GM part # for your reference (Please note that MSPN# 00834 and 02319 are private club tires not available to GM Dealers).

Michelin Tire Description	GMCCA #	Michelin MSPN #	DOT Sequence	DOT Production Periods (Inclusive)
LTX M/S2 P275/55R20 111T RBL	19240557	22093	B99Y56EX	3812 to 2113
LTX M/S2 P265/65R18 112T	19192627	02633	B9XP001X	0513 to 2113
LTX M/S2 P265/60R18 109T ORWL	19240554	11631	B95E788X	1513 to 2113
Latitude Tour P255/60R19 108S	19162478	03835	B9R1W3WX	1913 to 2113
Latitude Tour P255/70R18 112T	19304565	01843	B9YU99CX	1313 to 2113

Club Tires not available to GM Dealers				
X Radial LT2 P265/65R18 112T		00834	B9KA003X	0513 to 2113
X Radial LT2 P275/55R20 111T		02319	B99Y001X	0513 to 2113

ACTIONS DEALER SHOULD TAKE:

Attached is the official Michelin Dealer Letter that has all the specific details on how to recognize a recall tire, how to replace the customer's tire, return of recall tire, and reimbursement. The Michelin Dealer Letter is being sent to all authorized Michelin Dealers. As a GM Dealer, you are an authorized Michelin Dealer. The Michelin Dealer Letter is written in a manner and uses terminology that is more familiar to an Independent Michelin Tire Distributor/Dealer. If you have questions on how to process recall tires in your inventory or customer tires that fall into the applicable DOT ranges, please call the GM Tire Program at 877-728-4737. They will help you work through the process outlined in the Michelin Dealer Letter. Below helps to clarify recall tires in your inventory and customers who may have purchased recall tires.

Customers Who You Sold These Tires To

Please research your records for customers you have sold tires to beginning with the first week of the

recall production period for that specific tire as noted in the Michelin Dealer Letter and provided on the GM Dealer purchases file. Refer to Page 2 in the attached Michelin Dealer Letter in the "Provide Consumer Care the List of Tire Owners" section which details the procedure for you to provide Michelin's Customer Care Department the relevant customer information so they can send an official Recall letter to the customer. For your convenience a blank Excel spreadsheet with the column headings of the required customer information is attached. Once filled out per the Michelin instructions, you could email, fax or mail the information to Michelin.

If a customer returns to your dealership and has recalled tires mounted on their vehicle, please replace the tires per instructions on page 3 of the Michelin Dealer Letter in the "Replacement of Mounted Recalled Tires" section. If you need a Michelin Warranty Claim Form, please contact the GM Tire Program at 1-877-728-4737.

Your customers may have already been notified as Michelin is in the process of sending letters to all consumers that were identified as potential purchasers of the subject tires. This information was gathered from the required tire registration forms that Dealers give to consumers who purchase tires. This recall reinforces the importance of Dealers providing the tire registration forms to customers to complete and send to the tire manufacturers. Information on tire DOT registration is on the www.gmtirebilling.com web site under the "tire info" tab.


Recall Tires In Your Inventory


If you have inventory of the tires that fall into affected DOT ranges, take them out of inventory immediately. Follow the process in the attached Michelin Dealer letter on Page 2 in the "Returning Inventory (New/Never Mounted) Recalled Tires" section for return, disposition and reimbursement.

ADDITIONAL INFORMATION:


If you have any other questions regarding this recall, please call the GM Tire Program at 1-877-728-4737.

Message Attachment(s):

 [Dealer Letter - Michelin Recall July 2013.pdf](#) Acrobat PDF (537.9KB)

 [GM Dealer Purchases - Michelin Recall 2013.xls](#) MS Excel Worksheet 8.0-2003 (Windows) (249.5KB)

 [Template for Consumer Tire Owners Information.xls](#) MS Excel Worksheet 8.0-2003 (Windows) (37.5KB)

 [07-18-13 Copy of this message G_0000170864 - RECALL of Select Michelin Replacement Tires.pdf](#) Acrobat PDF (25.58KB)

Co:

Department:

Intended roles: All-NON-010-Roles

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