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Audi
Truth in Engineering 

Audi ElsaWeb Newsletter

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How to Create a Valid Feedback Submission

An efficient feedback is one that is created in the correct reference medium with a complete document path. Correct categorization of your feedback ensures proper routing to the responsible Service Information Team member and avoids delays in feedback resolution. For example, when you have a feedback regarding a labor operation, make sure you are in that specific SRT procedure, and you have not moved to another section, such as a repair manual procedure. This is important because the reference medium of your feedback is populated automatically at the time you select the “Create” button on the Feedback screen. And, depending where you are at in the Service Information, the document path also is populated automatically. Being in the correct place when creating a feedback ensures that the appropriate Service Information Team is reviewing the correct information to fix any errors as well as providing you with a quick response.

Feedback Corner

This week's feedback is from Brandon, regarding a wiring diagram for a 2006 A6. He said:

"Component #7 telephone control unit on 859/7 has no location description. The arrow in the diagram is potentially misleading. You may consider adding 'beneath carpet under driver's seat' to #7."

The Service Information Team reviewed this feedback and verified the concern with the wiring diagram; an updated wiring diagram was published to ElsaWeb. Brandon included his full name and email address with the feedback and will receive Audi Winners Circle Rewards for helping improve the quality of the repair information

Feedback Status		
New	Completed	To Factory
19	23	3

*Please note that this feedback feature is not the place to obtain technical assistance for Audi vehicles, or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue, or wish to report a technical issue, please create an Audi Technical Assistance ticket and contact the Audi Technical Assistance at (800)-678-2389.

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Technical Bulletins

90 Sporadic malfunctions during MMI 3G+ complaints		
Model(s)	Year	Vehicle-Specific Information
A6	2012	MMI 3G+
A7	2012	MMI 3G+
A8	2011—2013	MMI 3G+

When driving, various warning lights come on, sometimes with restricted functions in the electric system. These complaints only occur together with complaints or a failure of the MMI 3G+ infotainment system.

01 MIL on, DTC P112800 and/or P113000 or P008700 or P244000 and/or P244200 in ECM		
Model(s)	Year	Vehicle-Specific Information
A6/A7	2012	3.0 FSI Engine

MIL on with one or more of following DTCs

- DTC P112800 and/or P113000 (System too lean) stored in ECM
 - DTC P008700 (Rail pressure too low)
- DTC P244000 and/or P244200 (Secondary Air Valve stuck open)

91 Parking assistance provides false warnings		
Model(s)	Year	Vehicle-Specific Information
A3	2005—2013	Parking Aid
A4	2005—2013	Parking Aid
A5	2008—2013	Parking Aid
A6	2005—2013	Parking Aid
A8	2005—2013	Parking Aid
Q5	2008—2013	Parking Aid
Q7	2005—2013	Parking Aid
TT	2005—2013	Parking Aid
R8	2008—2013	Parking Aid

Customer states one of the following:

- Parking aid sporadically warns of obstacles when none exist.
- Parking aid is inoperative or provides constant warning.

17 Engine oil consumption too high, 3.0T TFSI		
Model(s)	Year	Vehicle-Specific Information
S4, S5 Cabriolet	2010—2012	CCBA
Q7	2011—2012	CJWC, CJWB, CJWE
A6	2009—2011	CCA
A6/A7	2012	CGXB

In order to provide effective lubrication and cooling of internal engine components, all internal combustion engines consume a certain amount of engine oil. Oil consumption varies from engine to engine and may change significantly over the life of the engine. Typically engines with specified break-in periods consume more oil during the break-in period, and the oil consumption will stabilize after the break-in period. Refer to the Owner's Manual for specific break-in procedures.

85 Passenger floor mat is wet		
Model(s)	Year	Vehicle-Specific Information
Q5	2009—2012	Not Applicable

Customer may report the front of the passenger floor mat is wet after heavy rains.

57 Outer door seals loose		
Model(s)	Year	Vehicle-Specific Information
A4	2011—2013	Not Applicable
Q5	2011—2013	Not Applicable

The outer door seals have become partially detached.

57 Outer door seals loose		
Model(s)	Year	Vehicle-Specific Information
A4	2009—2012	Not Applicable
Q5	2009—2012	Not Applicable
The outer door seals have become partially detached.		

37 TCM software update for downshift concerns		
Model(s)	Year	Vehicle-Specific Information
A4	2004—2009	Not Applicable
A4 Avant	2004—2009	Not Applicable
A4 Cabriolet	2004—2009	Not Applicable
S4	2004—2009	Not Applicable
Customer may report downshifts not smooth when slowing the vehicle		

00 Audi Q5 Hybrid Repair Authorization		
Model(s)	Year	Vehicle-Specific Information
Q5 Hybrid	2013	Not Applicable
<p>If an all-new 2013 Audi Q5 hybrid arrives at an Audi dealership and requires diagnosis or repair, a Repair Authorization must be obtained. A Technical Assistance Center (TAC) ticket must be created for all concerns only, prior to any repairs. Routine maintenance and PDI do not require prior authorization or a Technical Assistance Center (TAC) ticket.</p> <p>For all other concerns:</p> <ul style="list-style-type: none"> • These procedures are mandatory until further notice. • Warranty repairs without repair authorization via a TAC contact will not be reimbursed. 		

90 Rattle sound from Heads Up Display		
Model(s)	Year	Vehicle-Specific Information
A6, A7	2012	Not Applicable
The customer may report hearing a rattle sound coming from near the Heads up Display when driving over various road surfaces.		

91 Dash insert, air conditioning control panel or inside light flickers		
Model(s)	Year	Vehicle-Specific Information
All	2006—2013	PR 8GH
The customer may report that the illumination of the dash insert, the air conditioning control panel or the inside light flickers when briefly pressing the accelerator in P or N or when shifting down while driving downhill.		

01 Sporadic vehicle no start (DTC P170100, P157000)		
Model(s)	Year	Vehicle-Specific Information
A6, A7	2011—2013	Not Applicable
A8	2012—2013	Not Applicable
The vehicle cannot be started sporadically. The yellow gearbox warning light may be illuminated. One (or both) of the following entries are logged in the respected modules: In J623 (01 – ECM): DTC P157000 (Control Module Locked, sporadic) In J217 (02 – TCM): DTC P170100 (Transmission control module locked, sporadic).		

42 Rear axle shaft leaks at differential - S4 and S5 with Quattro sports rear differential (PR – PDU, PDR, or GH2)		
Model(s)	Year	Vehicle-Specific Information
S4	2010—2012	Sports Rear Differential
S5	2010—2012	Sports Rear Differential
S5 Cabriolet	2010—2012	Sports Rear Differential
Oil leak in the area of the Quattro sports rear differential (PR-PDU, PDR, or GH2) side flange, or axle shaft inboard flange.		

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Campaigns

No new Campaigns in ElsaWeb.

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Updates

66F5 UPDATE - Emblems on rear lid incorrect (NVLW)			
Model(s)	Year	VIN Range	Vehicle-Specific Information
Q7	2013	000001 – 003182	3.0 TDI
The emblem package on the rear lid of certain model year 2013 Audi Q7 3.0 TDI vehicles is incorrect. The labeling “3.0 TDI Quattro” was installed on the right side of the rear lid.			

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Repair Manuals

Repair Manuals			
Elsa Name	Model	Book Updated	Reason
8R	Q5 2009>	Fuel Supply System	Factory Update
8F	A5/S5 Cabriolet 2010>	Body Interior	Feedback# 619724
42	R8 2008>	Maintenance Procedures	Feedback# 625734
8P	A3 2006>	Suspension, Wheels, Steering	Feedback# 625854

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Wiring Diagrams

Repair Manuals		
Elsa Name	Model	Book Updated
4F	A6, S6 2005—2011 A6 Avant 2006—2011	Component Locations: Radio / Navigation Systems
4H	A8 2011> A8 L 2011>	4.0L Gasoline Engine, CGTA, from December 2011

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Suggestions:

Please send comments or suggestions to: aoa.WorkshopInformation@audi.com

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