



Service Bulletin

File in Section: 00 - General Information

Bulletin No.: 10-00-89-017V

Date: October, 2012

INFORMATION

Subject: Car and Truck Fix it Right the First Time Issues

Models: 2013 and Prior GM Passenger Cars and Trucks

This bulletin is being revised to include updated information. Please discard Corporate Bulletin Number 10-00-89-017U (Section 00 – General Information).

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Field Product Reminder – Car Issues – Fix it Right the First Time

| Model Year(s) | Vehicle Line(s) / Condition | Do This | Don't Do This | Reference Information/Bulletin |
|------------------------|--|--|--|--------------------------------|
| 2012-2013 | Sonic — Diagnostic Tips for Front Suspension Noise | Remove the stabilizer shaft links and test drive the vehicle prior to replacing any components. If noise is not present after RH and LH stabilizer shaft links are removed, replace only the stabilizer shaft links. | Replace any of the following components: Strut, Coil Spring , Strut Upper Mount , Stabilizer Shaft , Stabilizer Shaft Link before test driving vehicle with stab bar link removed. | PI0808 |
| 2012 | Sonic — Loose Park Brake Cable/Lever | Re-adjust the parking brake cable adjusting nut. | Replace the parking brake assembly. | PI0812 |
| 2008-2013 | All Lines — Information on Sunroof Glass Seal Creak Noise When Contacting Metal Roof Flange | Lubricate Sunroof glass seal. | Replace sunroof seal or sunroof glass. | PI0810 |
| 2008, 2009, 2001, 2012 | G8, Caprice PPV — Front Door Window Jamming Half Way - Glass Falling Out of Front Run Channel | Replace affected window run channel w/ foam spacer. | Replace window regulator. | 12-08-64-004 |
| 2013 | Volt, Ampera — Energy Info Screen Shows Mileage Accumulation Using Fuel When Using Battery Power | Inform customer of one time event post HPCM2 reprogram. Issue will self correct as per bulletin. | Replace the HPCM2. | PI0801 |
| 2013 | Volt — Service Parking Brake Message Displayed, Electric Parking Brake Light Flashing, DTC C027D Set | Reprogram the EPB module. | Replace the EPB module. | PI0796A |
| 2011-2013 | Volt — Check Engine Lamp With DTC P0111 | Clear DTC, Start the Engine. Updated software will be available soon. | Replace ECM or MAF. | PIC5708C |

Field Product Reminder – Car Issues – Fix it Right the First Time (cont'd)

| Model Year(s) | Vehicle Line(s) / Condition | Do This | Don't Do This | Reference Information/Bulletin |
|---------------|--|---|---|--------------------------------|
| 2013 | ATS — Cadillac ATS New Model Features and Service Guide | Read this PI to become more familiar with the new ATS. | Don't overlook this new model features PI. | PI0804 |
| 2011-2012 | Cruze — Coolant Leak at Water Pump | Replace the water pump and gasket. Replace the engine mount bolts. | Replace the water pump bolts. The gasket will fix the leak at the water pump bolts. | PI0762B |
| 2011-2012 | Camaro — Exhaust Rattle Noise | Verify complaint then install two o-rings per side. | Replace the exhaust system. You will be replacing the system with the identical part and condition. | PI0807 |
| 2006-2013 | Corvette — Front Tire Chatter/Noise vs. Rear Differential Chatter | Please test drive the vehicle cold. If the noise is heard with the steering wheel turned full left or right, unwind the steering wheel 180 degrees. If the noise goes away the noise is related from front tie hop and not related to the differential. | Replace the differential fluid unless the vehicle has been tested and verified it is not tire hop. | 09-04-20-001C |
| 2010-2013 | SRX, XTS, Terrain, LaCrosse, Regal, Malibu, Equinox, Camaro — Information on Diagnosing Intermittent Electrical Concerns with Components Fused Through Instrument Panel Fuse Block | If you should encounter an intermittent electrical with a component that is fused through the I/P fuse block. Please refer to PI0745B. | Replace any electrical components that are fused through the I/P fuse block prior to reviewing PI0745B. | PI0745B |
| 2012 | Cruze — Whistle or Whine Type Noise Coming from Front Windshield at Highway Speeds | Seal windshield lace to vehicle body. | Replace the windshield. | PI0809 |
| 2013 | XTS — Center Console Arm Rest Latch Release Button Inoperative | Request replacement button from WPC. | Replace the center console or armrest. | PI0806 |
| 2006-2011 | HHR — Interior Door Handle Replacement Kit | Replace inside door handle. | Replace interior trim with handle. | 12-08-64-003 |

Field Product Reminder – Truck Issues – Fix it Right the First Time

| Model Year(s) | Vehicle Line(s) / Condition | Do This | Don't Do This | Reference Information/Bulletin |
|---------------|---|---|---|--------------------------------|
| 2008-2013 | Sierra, Yukon, Silverado, Tahoe, Escalade — Hybrid Two-Mode High Voltage Battery Parts Restriction | Follow Heavy Core Return Process for 2-mode hybrid battery assemblies. | Return 2-mode hybrid battery assemblies to the WPC. | 07-06-03-008D |
| 2010-2013 | Terrain, Equinox — Steering Shudder (Vibration) During Slow Speed Maneuvers | Install a revised high pressure steering line and associated parts as part of the repair procedure. | Replace the steering rack & pinion assembly or steering pump. | PI0814 |
| 2012-2013 | Silverado, Sierra — Allison Automatic Transmission Service Engine Soon Light Illuminated | Replace the affected Shift Solenoid. | Replace the Valve Body. | PIP5060 |
| 2012 | Silverado, Sierra, Savana, Express, Colorado, Canyon — Replace The Internal Transmission Wiring Harness And TCC Enable Solenoid Anytime The Transmission Is In For Service Malfunction Indicator Lamp (MIL) With DTC P0741 Set And Harsh 1-2 Shift Built Between 10/01/11 And 4/30/12 | Replace the Internal Wiring Harness. | Replace the Torque Converter. | PIP5009E |
| 2011 | Sierra, Silverado — Driveline or Powertrain Drone Noise at 1350 RPM | Replace the Differential Drive Pinion Gear Yoke/ Damper Kit. | Replace or repair transmission. | PI0803 |
| 2011-2012 | Sierra, Silverado — Coolant Leak at Surge Tank, Radiator Surge Tank Cap Leak, Coolant Not Transferring from Surge to Overflow Section of Tank or Possible Engine Overheating Condition | Properly identify coolant leak source. | Replace surge tank. | 11-06-02-002A |

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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