THIS BULLETIN SUPERSEDES SERVICE BULLETIN 08-014-06 DATED MARCH 16, 2006, WHICH SHOULD BE REMOVED FROM YOUR FILES. THIS IS A COMPLETE REVISION AND NO ASTERISKS HAVE BEEN USED TO HIGHLIGHT REVISIONS.

SUBJECT:
UConnect Hands Free Module Fails To Respond Due To Module Lock Up

OVERVIEW:
This bulletin involves replacing the Hands Free Module (HFM) if required.

MODELS:

2006	(DR)	Ram 1500 Pickup
2006	(DH)	Ram 1500/2500 Pickup
2006	(D1)	Ram 3500 Pickup
2005 - 2006	(HB)	Durango
2005 - 2006	(LX)	300/Magnum/Charger
2005 - 2006	(ND)	Dakota
2006	(PT)	PT Cruiser
2005 - 2006	(WK)	Grand Cherokee
2006	(XK)	Commander

NOTE: This bulletin applies to vehicles equipped with UConnect Hands Free Communications (sales code RSP) that were built on or before October 02, 2005 (MDH 1002XX).

DISCUSSION:
The repair procedure in this bulletin has been changed from updating the software in the HFM to replacing the module.

SYMPTOM/CONDITION:
The HFM fails to operate causing the UConnect Hands Free Communications system to not respond when system activation is attempted by the customer. Further diagnosis may reveal that when the wiTECH® scan tool is used to read Diagnostic Trouble Codes (DTCs) the tool indicates that the module is not responding. Other modules on the bus may display loss of communication with the HFM. If the Hands Free Communication system is unresponsive then the HFM may require electronic reset.

To perform a electronic reset, turn off the vehicle and pull the Ignition Off Drain (IOD) fuse. Wait a few minutes before reinstalling the IOD fuse and checking if the HFM is communicating. If the HFM still will not communicate, then normal No Response diagnostic should be performed. If the HFM is working properly, the module should be replaced to prevent this condition from happening again.

POLICY:
Information Only.