



# Service Bulletin

File in Section: -

Bulletin No.: PIP5108

Date: April, 2013

## PRELIMINARY INFORMATION

**Subject:** Engine Whine Noise At 1500-1800 RPM

**Models:** 2011-2013 Cadillac Escalade Models  
2011-2013 Chevrolet Silverado, Suburban, Tahoe  
2011-2013 GMC Sierra, Yukon

**With any of the following V8 Engine RPO Codes: 5.3L, 6.2L LC9, LMG, LH9, L94, L9H**

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

You may receive a vehicle with a concern of an audible engine whine noise at 1500-1800 rpm.

This noise can be heard inside vehicle at or near the right side of dash/bulkhead area.

### Recommendation/Instructions

If this is encountered: follow the steps below.

1. Verify the coolant level
2. Remove the serpentine belt to verify the noise goes away
3. Replace the thermostat and retest
4. If replacing the thermostat does not repair the audible engine whine noise at 1500-1800 rpm, replace the water pump

Labor Operation	Description	Labor Time
J3500	Engine Coolant Thermostat Replacement	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.