



# Service Bulletin

File in Section: 00 - General Information

Bulletin No.: 13-00-89-004G

Date: March, 2014

## INFORMATION

**Subject:** Car and Truck Fix it Right the First Time Issues

**Models:** 2015 and Prior GM Passenger Cars and Trucks

**This bulletin has been revised to include updated information. Please discard Corporate Bulletin Number 13-00-89-004F.**

In order to access this bulletin electronically, go to the SI Home Page and select the "Newest Bulletins" icon. The documents are arranged by sub-section and then by date (newest to oldest). Scroll down to "General Information" then click on the latest "Fix it Right the First Time" bulletin.

### Field Product Reminder – Car Issues – Fix it Right the First Time

Model Year(s)	Vehicle Line(s) / Condition	Do This	Don't Do This	Reference Information/Bulletin
2014	Sierra, Silverado, Impala, Corvette, SRX, XTS, CTS Sedan, ATS, Regal, LaCrosse — No XM Audio, Rear View Camera Issues, Favorite Stations Stored Twice and/or Disappear	Radio Reprogramming with SPS	Replace the tuner or the radio for this concern	PI1159B
2013	Malibu, Regal, LaCrosse — Fuel Gauge Does Not Read Full, Only Goes to 7/8 Full	On listed models only, install new design fuel level sensor kit & fuel fill shutoff valve	Install components on other model vehicles, replace fuel tank, replace fuel pump module, replace engine control module	PI1161A
2013	ATS, Malibu — Engine Rough Run with Check Engine Light (CEL) On/ Low Compression on Cylinder with Misfire, DTC P0300 Set	Replace 4 pistons and rings	Replace Engine assembly	PI1178
2013-2014	Trax, Encore — AWD OFF Message Displayed in DIC or CODE 73 or CODE 173 Illuminated in DIC	Reprogram AWD Module w/new CAL	Replace AWD Module	PI1176
2013-2014	ATS, CTS — Mobile Telephone Microphone Poor Performance	Secure the wire harness and install foam patch	Replace the Microphone	PI1162A
2013-2014	ATS — Battery Access Cover and Rear Fuse Block Cover Available for Service Use	Replace only the battery access cover or the rear fuse block access cover if needed. These parts are now released separately from the quarter trim assembly	Replace the entire left quarter rear compartment trim assembly if only a cover is needed	PI1182

### Field Product Reminder – Car Issues – Fix it Right the First Time (cont'd)

Model Year(s)	Vehicle Line(s) / Condition	Do This	Don't Do This	Reference Information/Bulletin
2011-2014	Spark, Sonic, Trax, Encore, Cruze — Vehicle Slow to Heat Up in Cold Ambient Temperatures	Run normal diagnostics for DTCs. Do not replace parts unless diagnostic indicates a replacement is needed. Explain to the customer that during extreme cold ambient conditions these high efficiency engines take longer to warm up	Replace the thermostat if there are no DTCs	PI1166A
2011-2014	Sonic, Cruze — Engineering Information - Intermittent Reduced Engine Power with No DTCs	Call TAC for further direction for handling these loss of power cases with no DTC set	Perform any repair for loss of power with no DTC set	PIE0289
2006-2015	All Lines — Refinishing Aluminum Wheels	Refinish painted aluminum wheels	Replace wheels	99-08-51-007F
2013-2014	ATS, CTS Sedan, Camaro — Malfunction Indicator Lamp Flashes Due to Engine Misfire On Acceleration, DTC P0300 and/or P0303 Set	Performed published calibration update in bulletin	Misfire at engine speeds 2200 - 4400 RPM, do not replaced, spark plugs, ignition coils, fuel injectors	PI1122B

### Field Product Reminder – Truck Issues – Fix it Right the First Time

Model Year(s)	Vehicle Line(s) / Condition	Do This	Don't Do This	Reference Information/Bulletin
2010-2014	Terrain, Equinox — Creak or Pop Type Noise Coming from Windshield Area During Cold Ambient Temperatures	Apply a liberal amount of GM Super Lube around the exterior windshield molding and the lower foam seal on the inside of the windshield glass	Replace the windshield	PI1120A
2014	Silverado, Sierra — Front Seat Lateral Movement and/or Click Type Noise While Driving	Add retainers, shims or clips to repair	Replace seat adjuster, seat frame, cushion or pan	PI1183
2014	Traverse, Acadia, Enclave — Service All Wheel Drive Message Displayed on DIC, DTC U0136 Set (Reflash RDM)	Reprogram RDM, even if it has been performed previously	Replace the RDM	PI1074B

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY  
TECHNICIAN  
CERTIFICATION