

Technical Service Bulletin



92 Rattle from instrument panel area

92 13 07 2021833/5 March 4, 2013. Supersedes Technical Service Bulletin Group 92 number 13-06 dated February 1, 2013 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
TT (8J)	2007 - 2009	All	Not Applicable
TT (8J)	2010	000001-018286	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
5	-	Republished to correct Elsa display error
4	2/1/2013	Revised header data (invalid Customer Code eliminated)
3	7/21/2010	Revised header data (VIN break)
2	5/7/2010	Revised header data (Controlling TSB display in ElsaWeb)
1	10/16/2009	Original publication

Rattling noises appear to be coming from the front of the vehicle or from the instrument panel area.

Technical Background

Excessive free play between the mounting bracket for the windshield washer reservoir and the washer reservoir (Figure 1).



Figure 1. Area of contact between the mounting bracket for the windshield washer reservoir and the washer reservoir.

Production Solution

Self-adhesive foam pad **8E5868739** attached to the mounting bracket.

Service

1. Remove the front wheel housing liner.
2. Check the windshield washer reservoir for free play in the mounting bracket.
If there is free play in the mounting bracket, attach the self-adhesive foam pad **8E5868739** on the mounting bracket as shown in the illustration (Figure 2).

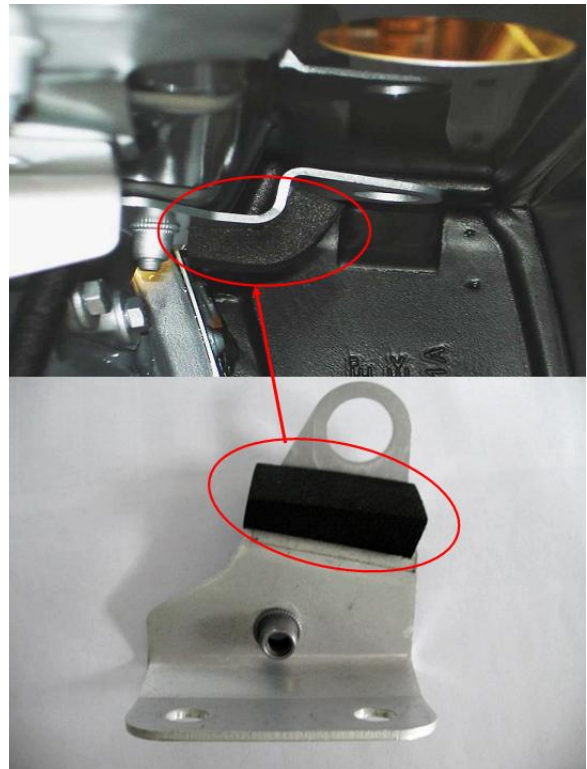


Figure 2. Area to attach the foam pad.

Technical Service Bulletin



Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9260		
Damage Code:	0018		
Labor Operations:	Front wheel housing liner remove and reinstall	6616 1900	50 TU
	Remove and install windshield washer reservoir	9260 1950	20 TU
	Modify holder	9260 9999	10 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	0121 0002	10 TU
	Road test after service procedure	0121 0004	10 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2021833/5		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Part Number	Part Description	Quantity
8E5868739	Foam packing (self-adhesive)	1

Additional Information

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.