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Roadranger
SUPPORT

Subject: Coating Change on XY Shifter Motor End Caps

Document Number: TAIB0843

Date: November 26, 2012

Updated:

Issue Description:

The varnish coating currently used on XY Shifter motor end caps is being phased out by the supplier.

Containment/Corrective Action:

All motor assemblies for production and service will receive new E-coated end caps starting November 15, 2012.

Affected Models/Population:

All Automated Transmissions

Field Strategy:

XY Shifter assemblies built with clear varnished end caps will be serviced with new black E-coat product. All service kit numbers will remain the same, along with the green dot marking on the end of the motors.



Current Clear Varnish End Cap



New Black E-Coated end Cap

Warranty Information:

Warranty Parts:

- K-3784RX (Gen 3)
- K-3436 (Gen 2)
- S-2745R (Gen 1)

Warranty Labor:

Per OEM SRT

Warranty Coverage:

Warranty will not cover proactive replacement of existing green dot XY Shifters in the field.

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