



Service Bulletin

File in Section: 00 - General Information

Bulletin No.: 10-00-89-017Y

Date: February, 2013

INFORMATION

Subject: Car and Truck Fix it Right the First Time Issues

Models: 2013 and Prior GM Passenger Cars and Trucks

This bulletin is being revised to include updated information. Please discard Corporate Bulletin Number 10-00-89-017X (Section 00 – General Information).

In order to access this bulletin electronically, go to the SI Home Page and select the "Newest Bulletins" icon. The documents are arranged by sub-section and then by date (newest to oldest). Scroll down to "General Information" then click on the latest "Fix it Right the First Time" bulletin.

Field Product Reminder – Car Issues – Fix it Right the First Time

Model Year(s)	Vehicle Line(s) / Condition	Do This	Don't Do This	Reference Information/Bulletin
2012-2013	Sonic — HVAC Display Bezel Surface Discolored, Scratched or Deformed	Replace the bezel, which is now serviced separately for any appearance issues.	Replace the HVAC assembly.	PI0883
2007-2011	G8, Yukon XL Denali, Yukon XL, Yukon Denali, Yukon, Sierra, Camaro, Tahoe, Suburban, Silverado, Avalanche, Escalade EXT, Escalade ESV, Escalade — Engine Oil Consumption on Aluminum Block/Iron Block Engines with Active Fuel Management (AFM) (Install AFM Oil Deflector and Clean Carbon from Cylinder and/or Install Updated Valve Cover)	Order the piston kit 19300410 for 2007-2009 or 19300411 for 2010-2011 V8's following bulletin 10-06-01-008H for oil consumption.	Order individual pistons and rings. (The above kits are sets of 8 pistons and 8 ring packs).	10-06-01-008G
2012-2013	Captiva — DIC and Odometer Intermittently Go Blank	Reprogram Cluster with new calibration.	Replace Cluster.	PI0881

Field Product Reminder – Truck Issues – Fix it Right the First Time

Model Year(s)	Vehicle Line(s) / Condition	Do This	Don't Do This	Reference Information/Bulletin
2012-2013	Terrain, Equinox — Poor A/C Performance, A/C Not Cold Enough, Insufficient Cooling, Intermittent A/C or A/C Not Working	Reprogram the HVAC control module using the Service Programming System (SPS) with the latest calibration.	Replace the ECC, HVAC climate control module.	PI0882
2013	Silverado, Sierra, Savana, Express — Harsh Shift Illuminated MIL DTC P0716 and or P0717 May be Current or in History in the TCM	Replace the Input Speed Sensor (ISS) and Check the TCM Grounds at the TCM.	Replace the transmission.	PIP5084A
2012-2013	Escalade ESV, Escalade EXT — Rear Door Exterior Paint Finish Chipped, Cracked or Scratched Along Lower Rear Corner of Rear Side Door Reveal Molding	Follow outlined procedure to improve fit of window reveal molding.	Install a new window reveal molding, or modify the window reveal molding in any way other than outlined steps.	PI0900

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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