File in Section:

Bulletin No.: PI1085

Date: October, 2013

# PRELIMINARY INFORMATION

Subject: Poor Remote Transmitter Range/Remote Start or TPM Indicator On, May or may not set

one or more of the following DTCs C0750, C0755, C0760, C0765

Models: 2012-2013 Buick Enclave

2012-2013 Chevrolet Captiva, Impala, Silverado, Suburban, Tahoe, Traverse

2012-2013 GMC Acadia, Sierra Models, Yukon Models Vehicles Built Between April 1, 2012 and May 1, 2013

#### Condition/Concern

Some customers may comment that the remote keyless entry (RKE) transmitter range is very poor and they have to be very close to the vehicle before the transmitter operates. They may also comment that the tire pressure monitor (TPM) system indicates dashes for the rear tire pressure readings.

#### Recommendation/Instructions

Verify the remote keyless entry transmitter range by pacing off approximately 9 m (30 ft) diagonally on all four corners of the vehicle. If the RKE range is good, follow the appropriate TPM Diagnostics using Global Service Information (SI). If the RKE range is poor, or has a TPM DTC present, replace the remote control door lock receiver (RCDLR) module.

### **Parts Information**

Part Number	Description
20863945	RCDLR Module

## **Warranty Information**

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
6430260	Remote Control Door Lock Receiver Replacement	Use Published Labor Operation Time