



# Service Bulletin

File in Section: -

Bulletin No.: PI0360B

Date: May, 2013

## PRELIMINARY INFORMATION

**Subject:** Accessory Remote Start Does Not Work with OnStar Remote Link Phone Application

**Models:** 2011-2012 Buick Lucerne  
2011-2014 Buick Enclave  
2011-2014 Cadillac CTS Sedan  
2011-2013 Chevrolet Avalanche  
2011-2014 Chevrolet Camaro, Silverado Models, Suburban, Tahoe  
2011-2014 GMC Acadia, Sierra Models, Yukon Models

This PI is being revised to add the 2013-2014 model years and update the Recommendation/Instructions. Please discard PI0360A.

### Condition/Concern

Some customers may comment that the accessory remote start will not work with the OnStar® Remote Link phone application.

The vehicle information contained in the OnStar database does not reflect information added to a vehicle after it was produced at the assembly plant.

### Recommendation/Instructions

Do not replace any components of the remote start accessory or the BCM. The OnStar Remote Start phone app does not function with the GM Accessory Remote Start.