

## **Service Bulletin**

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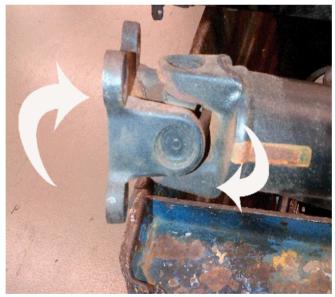
## PRELIMINARY INFORMATION

Subject: Normal Propeller Shaft Conditions on All-Wheel Drive Vehicles (AWD)

Models: 2008-2014 Buick Enclave 2007-2014 Chevrolet Equinox 2009-2014 Chevrolet Traverse 2012-2014 Chevrolet Captiva Sport 2007-2014 GMC Acadia 2010-2014 GMC Terrain 2007-2010 Saturn OUTLOOK, VUE Equipped with All-Wheel Drive (AWD) (RPO F46)

## This PI is being revised to add the 2013 and 2014 model years. Please discard Pl0602.

Dealers may diagnose the following two conditions on propeller shafts on the above vehicles as concerns or issues during incidental service of the propeller shaft for other conditions.



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 The rear flange yoke on the propeller shaft may exhibit a "notchy" feeling in the U-joint as it is actuated. The technician should look for obvious looseness in the joint or seizure of the joint beyond the "notchy" feeling during joint actuation. This can be wrongly diagnosed as a brinelled bearing. These propeller shaft conditions that may appear to be product defects or issues with durability are actually normal conditions.



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2. The front CV joint has a vent in the center of the cap that may expel grease if the propeller shaft is heavily compressed at the front CV joint during service. This grease expulsion under these conditions is normal and does not cause any significant loss to the joint.

Do not replace the propeller shaft for any of these conditions as they are normal.