



Service Bulletin

File in Section: -

Bulletin No.: PI1189

Date: March, 2014

PRELIMINARY INFORMATION

Subject: Information on Active Noise Cancellation (ANC) Microphone Change and Identification Guide

Models: 2010-2014 Chevrolet Equinox
2010-2014 GMC Terrain
Equipped with Noise Control Active Interior (RPO VQN)

Condition/Concern

The purpose of this PI is to inform the technician when replacing the active noise cancellation (ANC) microphone, there was a design change introduced into production (see VIN Breakpoint Information below).

The two designs are not interchangeable. The two designs can be identified using the following pictorial guide below.



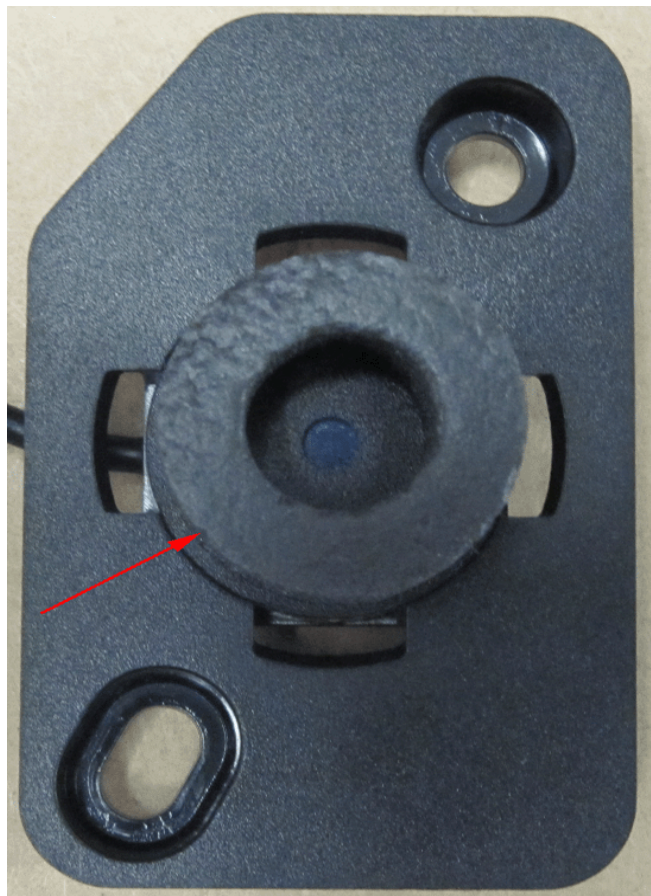


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The old ANC microphone, P/N 25783504, has locking tabs with no mounting holes, as shown in the illustration above, which holds the microphone in place on the insulator.



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3747916

The new ANC microphone, P/N 23431335, uses screws and comes with a foam ring on the face of the microphone as shown in the illustrations above.

Important: If the wrong microphone is installed into the vehicle, the system will not work.

Plant	VIN Breakpoint	Date Breakpoint
Cami	E6154303	10/10/2013
Oshawa	E1125424	10/10/2013
Spring Hill	EZ108017	10/17/2013

Note: The Spring Hill plant between October 17, 2013 and November 8, 2013 may have either design.