



Service Bulletin

File in Section: -

Bulletin No.: PI0921

Date: March, 2013

PRELIMINARY INFORMATION

Subject: Noise from Transfer Case While in Four Wheel Drive

Models: 2011-2013 Chevrolet Silverado
2011-2013 GMC Sierra Models
Equipped with Manual Shift Transfer Case (RPO NQG)

Condition/Concern

Some customers may comment on excessive noise coming from the transfer case.

This condition may be caused by noise from the transfer case being transmitted through the transfer case shift rod into the vehicle interior.

Recommendation/Instructions

To diagnose this concern, shift the transfer case into four wheel drive and disconnect the transfer case shift linkage. If the noise is reduced, replace the transfer case shift rod.

Parts Information

Part Number	Description
22847405	Rod, Transfer Case Control (light duty)
22847406	Rod, Transfer Case Control (heavy duty)

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
K9567*	Diagnose Noise for Transfer Case Control Rod	0.4 hr
Add	Replace Transfer Case Control Rod	0.4 hr

*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.