



# Service Bulletin

File in Section: -

Bulletin No.: PI0984A

Date: June, 2013

## PRELIMINARY INFORMATION

**Subject:** Revised Liftgate Strut Replacement Procedure

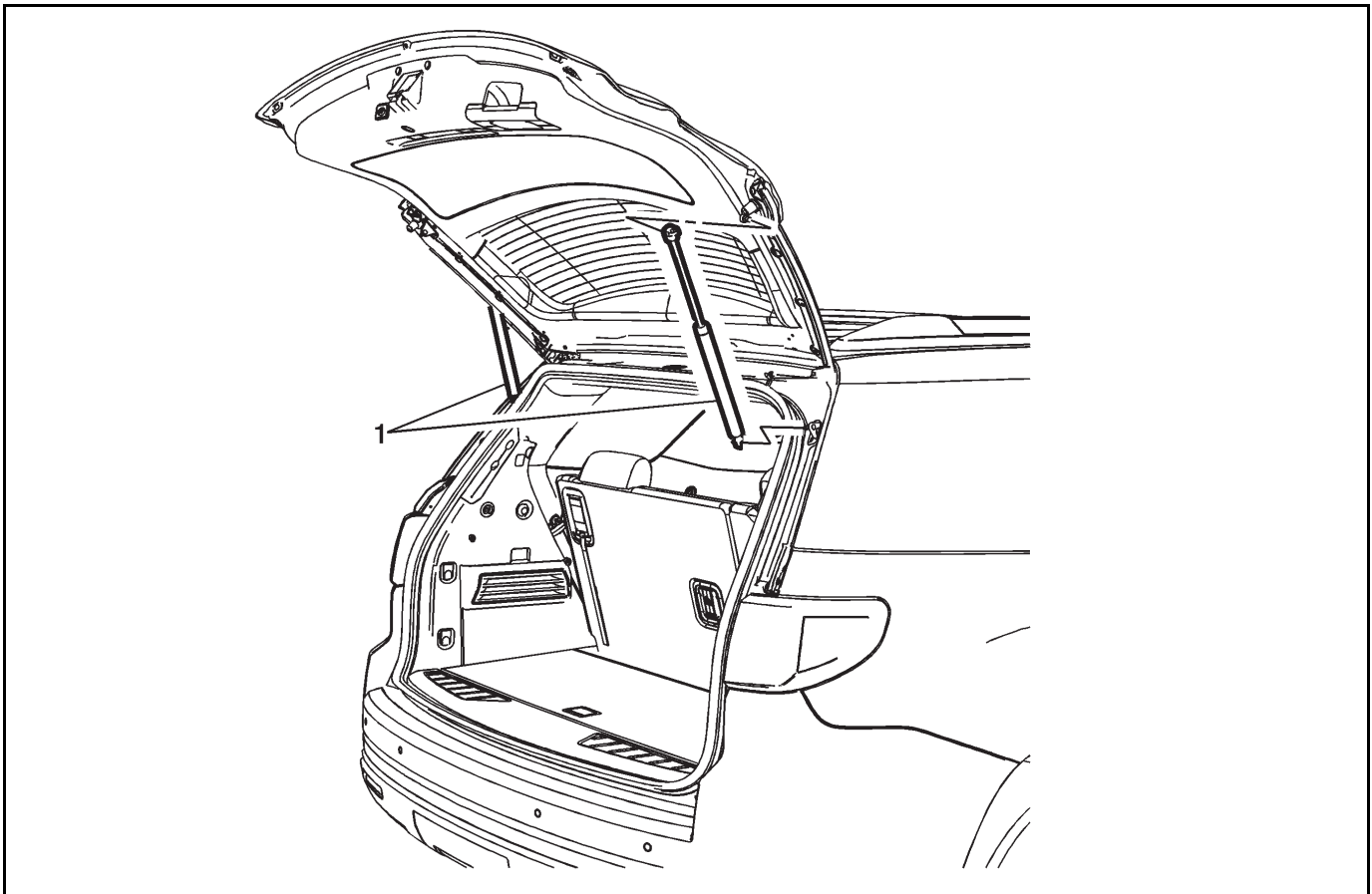
**Models:** 2008-2012 Buick Enclave  
2009-2012 Chevrolet Traverse  
2007-2012 GMC Acadia  
2007-2010 Saturn OUTLOOK

This PI is being revised to update the Condition/Concern section. Please discard PI0984.

### Condition/Concern

GM engineering has determined that improved durability of the liftgate strut can be realized by installing the strut assembly with the rod end facing downward (attached to the liftgate) when the liftgate is in the closed position. In this orientation, dust and dirt does not collect on the strut housing to rod seal, which can cause wear on the seal.

### Recommendation/Instructions



When it is necessary to replace a liftgate strut, install the strut assembly with the strut body end attached to the body side of the vehicle and the rod side attached to the liftgate (1).

**Important:** This revised installation procedure applies to all vehicles listed in the Models information even if the struts were installed in a different orientation from the factory.