



# Service Bulletin

File in Section: -

Bulletin No.: PIC5374C

Date: March, 2014

## PRELIMINARY INFORMATION

**Subject:** Off Route Message During OnStar Turn By Turn Operation

**Models:** 2006 - 2015 All GM Passenger Car and Light Duty Trucks  
With OnStar Gen7, Gen8, Gen9 or Gen10

This PI was superseded to update model years. Please discard PIC5374B.

### Condition/Concern

A customer may indicate that they receive frequent "off route" messages while following Turn by Turn (TBT) Routes.

### Recommendation/Instructions

**Notice:** DO NOT replace the OnStar VCIM for this concern.

Confirm the condition by downloading a route and following the TBT route to determine if multiple "off route" messages are displayed without leaving the route.

Turn the ignition off and cancel RAP. Remove power to the VCIM for 1 hour. Restore power to the VCIM, and drive the vehicle a minimum of 5 miles. It is important to make at least 2 left and 2 right 90 degree turns, to recalibrate the dead reckoning. Retest TBT operation using the previous test route.

### Warranty Information

For vehicles repaired under warranty use:

For vehicles repaired under warranty, please refer to the latest version of bulletin 06-08-47-001 for warranty information on control module reset/configuration.