



# Service Bulletin

File in Section: -

Bulletin No.: PI1051

Date: September, 2013

## PRELIMINARY INFORMATION

**Subject:** Bump Feeling When Shifting from Drive to Reverse, Harsh Shifts into Reverse

**Models:** 2011-2014 Chevrolet Silverado 2500/3500 Series  
2011-2014 GMC Sierra 2500/3500 Series  
Equipped with Allison® A1000 Automatic Transmission (RPO MW7)

### Condition/Concern

Some customers may comment on a bump feeling and/or a clunk noise when shifting from Drive to Reverse. Some customers may also comment about harsh shifts into Reverse.

### Recommendation/Instructions

A revised calibration has been developed to address this concern. Update the transmission control module (TCM). To obtain this calibration, contact Techline (TCSC) at 1-800-828-6860 (English) or 1-800-503-3222 (French). Techline will reconfigure the vehicle to make this calibration the default calibration for this vehicle.

### Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810175	Transmission Control Module Reprogramming with SPS	Use Published Labor Operation Time