



Service Bulletin

File in Section: -

Bulletin No.: PI1068

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PRELIMINARY INFORMATION

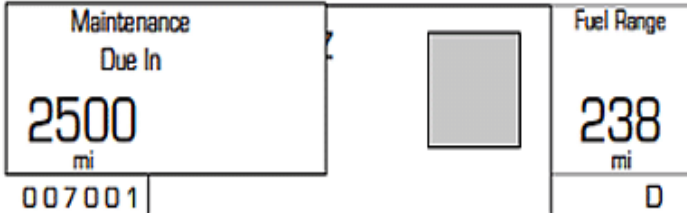
Subject: DIC Activated Maintenance Service Menu May Not Be Synchronized with Oil Life Monitor (North American Market Only)

Models: 2014 Buick LaCrosse, Regal
2014 Cadillac ATS, CTS, ELR, SRX, XTS
2014 Chevrolet Corvette, Silverado 1500
2014 GMC Sierra 1500

Condition/Concern

Certain 2014 vehicles have been released with IPC/cluster software that has the ability to display a service maintenance menu. This menu is currently turned off in all vehicles as delivered, but has the ability to be activated by the customer in the DIC setting menu. If activated, it will count down from 7,500 miles (12,000 km) and tell the user to go to the dealer when it approaches 0 miles/km. This information may conflict with the oil life monitor and may cause confusion among customers as to which service screen is correct.

The graphic below indicates some additional information about the operation of the service screen.



The diagram shows a portion of a vehicle's instrument cluster. On the left, a box displays 'Maintenance Due In' with a large '2500' and 'mi' below it. Below this box is the number '007001'. In the center is a grey rectangular area representing a button. On the right, another box displays 'Fuel Range' with a large '238' and 'mi' below it. Below this box is the letter 'D'.

6.2.35~MY14 SERVICE PAGE

Distance Until Maintenance Value
The service page is intended to aid the driver with scheduled maintenance for their vehicle. The amount of miles left before maintenance is shown in mile or km units in increments of 7500mi/12,000km. When the countdown reaches 0, it remains at 0 until the value is reset.

Distance Until Maintenance Resettable Using Select
If the user performs an EXTRA LONG press-and-hold on the SELECT button, the distance until maintenance is reset to 7500 miles/12,000km.

Distance Until Maintenance Reset on Cluster Replaced
The distance until maintenance is reset when the cluster is replaced.

Distance Until Maintenance available to OnStar
The distance until maintenance value should be made available to the OnStar module. Data should include remaining miles until service, value that triggers the alert and whether or not the alert is active.

Recommendation/Instructions

If a customer comes in with the service menu activated, has questions about the menu or is confused to what it is used for, the technician may calibrate off the menu through SPS and indicate to the customer that it mimics or is a duplicate of the Oil Life Monitor and has been eliminated to prevent any future confusion.

Important: DO NOT replace the instrument cluster for this condition.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2880128*	Toggle Off Service Interval Menu Option with SPS	0.2 hr
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		