



Service Bulletin

File in Section: -

Bulletin No.: PI1087

Date: October, 2013

PRELIMINARY INFORMATION

Subject: Sweeping Whine Noise Increase/Decrease from Audio System on Lower AM Band Stations

Models: 2008-2013 Buick Enclave
2007-2013 Cadillac Escalade Models
2007-2013 Chevrolet Avalanche, Silverado, Suburban, Tahoe
2009-2013 Chevrolet Traverse
2007-2013 GMC Acadia, Sierra Models, Yukon Models
2007-2011 HUMMER H2
Equipped with Rear Seat Entertainment (RPO U42)

Condition/Concern

Some customers may comment on a sweeping whine noise that increases/decreases from the audio system on lower AM band stations.

This condition may be caused by noise emitting from the power feed line for the rear seat audio. Once the rear seat audio module is disconnected, the noise is gone.

Recommendation/Instructions

Replace the rear seat entertainment audio transmitter module.

Parts Information

Part Number	Description
23154474	MODULE ASM-AUDIO SYSTEM XCVR

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
3420990	Audio System Transceiver Module	Use Published Labor Operation Time