



Service Bulletin

File in Section: -

Bulletin No.: PIT3099J

Date: October, 2012

PRELIMINARY INFORMATION

Subject: Concerns or Questions Regarding Installation Of Dealer Installed Accessories

Models: 2000-2013 All General Motors Light Duty And Passenger Cars
Except Saab Models

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Installation concerns, parts concerns, diagnosing components that you are installing and/or Instruction Sheet are missing when installing the GM Accessory.

Recommendation/Instructions

Some GM Accessory installation instructions can be found in the Accessories Manual section of SI (located beneath the Service Manual section after building a vehicle). If the installation instruction sheet was not packaged with the GM Accessory, check SI for availability.

If the instruction sheet is not available in SI, for questions regarding installation, or components are missing from the GM Accessory kit, the dealership parts department should contact ParTech (U.S. & Canada) for assistance:

1. Contact ParTech at 855-GMCARES (855-462-2737)
2. From the Main Menu, select 2 for ParTech
3. From the ParTech Menu, select 2 for Accessories

Note: GM TAC will assist with diagnosis of GM Accessories that have been previously installed

ADDITIONAL SI KEYWORDS

alarm audio back backup cargo camera chrome DVD fog handle hitch inclination iPod kit lamp light link luggage mirror MP3 nav navigation net pack package pal personal rear remote radio RVC RVS satellite security sensor start trim trailer tow up video vision wire wiring XM XMradio

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.