



Service Bulletin

File in Section: -

Bulletin No.: PIT4089H

Date: October, 2012

PRELIMINARY INFORMATION

Subject: Easy Exit Seat And/Or Power Tilt Column Operation

Models: 2008 - 2013 Buick Enclave
2007 - 2013 Cadillac Escalade Models
2007 - 2013 Chevrolet Avalanche, Silverado, Suburban, Tahoe
2009 - 2013 Chevrolet Traverse
2007 - 2013 GMC Acadia
2007 - 2013 GMC Sierra, Yukon, Yukon XL, Yukon Denali Models
2008 - 2010 Hummer H2
2007 - 2010 Saturn Outlook

This PI was superseded to update model years and recommended field. Please discard PIT4089G.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some owners may comment that they are unable to set a personalized easy exit seat and/or power tilt column position and they will only move a predetermined amount.

Recommendation/Instructions

This is a normal operating characteristic of the easy exit seat and/or power tilt column. The easy exit seat will move rearward approximately 3 inches when the feature is activated and the power tilt column will raise approximately 1 1/2 inches.

If the owner wishes to have the seat move back further and/or power tilt column to raise further, the exit button can be pressed on the door panel to get additional movement, until the seat is all the way back and tilt column all the way up.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.