



***** IMPORTANT SAFETY RECALL ***
NHTSA Recall No. 15E-073**

October XX, 2015

Mr. Joe Customer
XXXX CENTRAL AVE
ALBANY NY 12205-2457

Dear Cummins Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Cummins Inc. has decided that a defect which relates to motor vehicle safety exists in certain Cummins ISB6.7, ISL9, ISX12 and ISX15 engines manufactured between July 23, 2015 and August 7, 2015.

This notice applies to your Cummins engine as identified below:

Engine Serial Number	Vehicle Manufacturer	Vehicle Serial Number
XXXXXXXXXX	John's Truck Manufacturer	1XYZXYZXYZ123 [REDACTED]

WHY IS A RECALL BEING CONDUCTED?

The Engine Control Module (ECM) may develop an internal electrical short circuit, possibly resulting in an engine stall without warning, leading to an increased risk of a crash.

WHAT ARE WE DOING ABOUT THE PROBLEM?

Cummins has released field Campaign C1698 "ISB6.7, ISL9, ISX12, ISX15, QSX T4 CM2350 Safety Campaign" to correct this condition by replacing the Engine Control Module. This campaign is currently available at Cummins Distributors and Cummins-authorized Warranty Dealers. The repair will be completed free of charge and most applications will require approximately 2 hours to complete.

WHAT SHOULD YOU DO?

Contact the nearest Cummins Distributor or Cummins-authorized Warranty Dealer to arrange to have this campaign performed on your engine. The distributor or dealer will work with you to schedule the best date to complete this repair.

Federal law requires vehicle lessors receiving this recall notice to forward a copy of this notice to the lessee within ten (10) days. Also, it is a violation of Federal law for a dealer to deliver a new vehicle covered by this recall notice under a sale or lease until the defect has been remedied.

If you previously paid to have this recall performed on your vehicle, you may be eligible for reimbursement. Please contact the Cummins Customer Assistance Center at the number below for more information.

WHO SHOULD YOU CONTACT IF YOU HAVE FURTHER QUESTIONS OR CONCERNS?

If you have questions or concerns about this recall, please contact your local Cummins Distributor. You may also contact the Cummins Customer Assistance Center at 1-800-DIESELS (1-800-343-7357).

If you have a complaint relative to this recall, you may report it to the following:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

You may also call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Cummins is taking this action in the interest of your personal safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Campaign Administrator
Cummins Inc.