

Subject

Market

USA

Amber colored fluid coming from EPS column

Service Category

Steering

Section

Steering Column

Applicability

Applicable Vehicles

APPLICABLE VEHICLES

2012-2014	Camry	2013-2014	Avalon
2013-2014	Avalon HV	2009-2013	Corolla
2012-2014	Camry HV		

CONDITION

Some customers have experienced amber colored oil like substance found on floor mats. Further investigation reveals the electric power steering column showing signs of the oiling substance leaking.

RECOMMENDATIONS

- This issue is currently under investigation.
- Please create a TAS case and contact Technical Assistance (TAS) to submit details on any vehicle identified matching the condition described in this document prior to repair.
- If you are attempting to contact TAS on a weekend or TMS holiday, continue with diagnosis and submit the requested information on the next available work day. Retain all replaced parts and technician notes for possible review with TMS TAS Product Engineer.
- When creating a TAS case, use the following case coding to ensure it is directed to the Chassis group:
 - Steering + Steering Column + Unknown + Leak

LINK REFERENCES

This Tech Tip does not contain any link references