Mack Trucks, Inc. Greensboro, NC USA

Field Service Bulletin Trucks



Date Group No. Release Page 4.2015 **381 013 01** 1(3)

Instrument Cluster Reprogramming (MID 140) CXU, GU

FSB 381-013, Instrument Cluster, Reprogramming (MID 140)

(April 2015)

Certain MACK CXU, and GU trucks equipped with a Cummins engine, and built between January 1, 2013 and September 28, 2014, may activate an MID 140 SID 250 FMI 9 fault code and cause an intermittent display of an MIL light. The MID 140 code is due to a message timeout between the instrument cluster and the engine. Follow the instrument cluster (MID 140) repair and reprogramming steps outlined in this Field Service Bulletin (FSB).

This bulletin does not apply to MACK Trucks Australia.

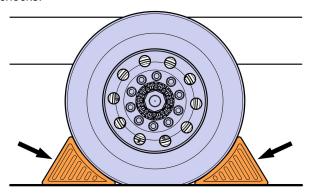
PV729-FSB381-013 M USA70221

Repair, Reprogramming Procedure

You must read and understand the precautions and guidelines in Service Information, group 30, "General Safety Practices, Electrical" before performing this procedure. If you are not properly trained and certified in this procedure, ask your supervisor for training before you perform it.

NOTE: Information is subject to change without notice. Illustrations are used for reference only and can differ slightly from the actual vehicle being serviced. However, key components addressed in this information are represented as accurately as possible.

- 1 Park the vehicle on a flat and level surface.
- 2 Apply the parking brake.
- 3 Place the transmission in neutral or park.
- 4 Install the wheel chocks.

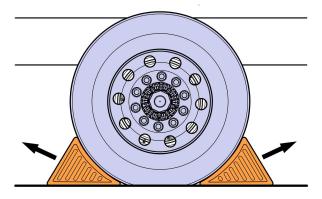


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5 Using Premium Tech Tool (PTT), connect to the vehicle, select MID 140 Instrument Cluster Programming and program the control unit.

Note: Follow the on screen prompts until the programming is complete.

6 Remove the wheel chocks.



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Reimbursement

| This repair may be eligible for reimbursement if a product failure was experienced within time and mileage limits of the applicable Warranty coverage. Reimbursement is obtained via the normal claim handling process. | UCHP Reimbursement | eWarranty Reimbursement |
|---|---------------------------|----------------------------|
| Claim Type (used only when uploading from the Dealer Bus. Sys.) | 01 | 01 |
| Labor Code | | |
| Primary Labor Code (Instrument Cluster, Reprogramming, MID 140) | 3811-22-09-01 0.4 hrs. | 7312H-01-80 0.4 hrs. |
| Causal Part | 22449317 | 22449317 |

MACK Trucks North America reserves the right to make any changes in design or to make additions to or upon its products without incurring any obligations to install the same on vehicles previously built.