



Service Bulletin

File in Section: -

Bulletin No.: 16-NA-146

Date: May, 2016

TECHNICAL

Subject: Power Liftgate Does Not Stay Fully Open or Drifts Down a Few Inches

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Equinox	2010	2017			All	All
GMC	Terrain	2010	2017			All	All

Involved Region or Country	North America and UAE
Additional Options (RPO)	Equipped with Power Lift Gate (RPO TB5)
Condition	Some customers may comment that after opening the power liftgate, it will not stay in the full open position and may drift down a few inches before coming to a rest.
Cause	This may be caused by an incorrect ball stud strut bracket installed during assembly.

Correction

If you encounter a vehicle with the above concern, complete the following steps:



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1. Open the liftgate and inspect all four of the liftgate mounting brackets for a letter P or M stamped on the bracket.

Note: P is for a power liftgate system and M is for a Manual liftgate system.

2. If Manual strut mount bracket(s) are found on the vehicle, replace with the correct bracket(s) for power liftgate.

Note: Be sure to tighten the brackets to 25 N•m +/- 5 N•m

Parts Information

Description	Part Number	Model Years
BRACKET ASM-L/GATE STRUT (BODY SI) (RH)	20800141	2010-2015
BRACKET ASM-L/GATE STRUT (BODY SI) (LH)	20942418	2010-2015
BRACKET ASM-L/GATE STRUT (BODY SI) (LH)	23415390	2016-2017
BRACKET ASM-L/GATE STRUT (BODY SI) (RH)	23318692	2016-2017
BRACKET ASM-L/GATE STRUT (L/GATE SI) (LH)	23488122	2016-2017
BRACKET ASM-L/GATE STRUT (L/GATE SI) (RH)	23318693	2016-2017

Warranty Information

Labor Operation	Description	Labor Time
2080648*	Liftgate Bracket(s) Replacement	0.5 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	

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