Mack Trucks, Inc. Greensboro, NC USA Field Service Bulletin Trucks



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Regeneration Temperatures MP7, MP8, MP10, OBD2013, US2014, OBD2015 CHU, CXU, GU, LEU, MRU, TD

FSB 284-061, Regeneration Temperatures

(August 2015)

Information

Certain Mack vehicles built between January 1, 2013 and August 17, 2015 may experience a premium tech tool (PTT) error code 38 for SCR Overtemp when performing a PTT regeneration. If error code 38 occurs, check the engine ECU main software before performing any troubleshooting. If the engine ECU main software is less than the number referenced in the table below, the engine ECU and aftertreatment control module (ACM) must be reprogrammed.

The new logic associated with software will allow regeneration temperatures to reach the maximum level, when the maximum level is exceeded, the regeneration will enter a cool down mode and allow for the temperatures to drop below the maximum level and the regeneration to continue. A possible change to the regeneration may be extended length of regeneration time due to the cycling in and out of the cool down mode when the regeneration is initiated with PTT.

Engine	Emission Model / Main Software Part Number		
	OBD2013	US2014	OBD2015
MP7	22730277	22728364	22687466
MP8			
MP10			

Reimbursement

This repair may be eligible for reimbursement if a product failure was experienced within time and mileage limits of the applicable Warranty coverage. Reimbursement is obtained via the normal claim handling process.

MACK Trucks reserves the right to make any changes in design or to make additions to or upon its products without incurring any obligations to install the same on vehicles previously built.